LISTOS CALIFORNIA EMERGENCY PREPAREDNESS CAMPAIGN

Far too often, the people and communities hardest hit by natural disasters are those least equipped to survive them. The Listos California Emergency Preparedness Campaign helps highly vulnerable populations get ready for wildfires, earthquakes and floods, before disasters strike. (Listos means “ready” in Spanish.)

Emergency alerts are the cornerstone of readiness and all Californians should receive them. But in too many counties, few people do. To help, we created customized Disaster Directories for all 58 counties in both English and Spanish. Each directory provides:

- A brief profile of the county’s disaster risks
- Relevant vulnerabilities of its residents
- State and local alert resources for
  - General emergencies
  - Earthquakes
  - Wildfires
  - Public Safety Power Shutoffs
- Resources for people who are medically dependent on electricity
- State and county resources on COVID-19

Listos California hopes these Disaster Directories help bridge the gap between people in harm’s way and alerts that save lives. Please note that this directory is accurate as of the date on its cover. Be sure to check the status of any resource for the latest updates.

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Senior Advisor in the Governor’s Office of Emergency Services (Cal OES)

Anchored at the California Office of Emergency Services, Listos California was launched in 2019 through an investment of public funds by Governor Gavin Newsom and state lawmakers. For more tools and tips to prepare for disasters, go to LISTOSCALIFORNIA.ORG.
GUIDED SEARCH DIRECTORY

- Click on any icon to jump to that section.
- Click on "Disaster Directory" on any page footer to return to this page.
- Orange highlights indicate county-specific resources.
SOLANO COUNTY AT A GLANCE

Solano County: Located in the northeastern region of the San Francisco Bay Area

Major cities: 7 incorporated cities (Vallejo, Fairfield, Vacaville, Suisun City, Benicia, Dixon and Rio Vista) and 69 unincorporated communities

Solano County, one of the nine counties in the San Francisco Bay area, is subject to a variety of hazards, including flooding, severe weather events, drought and dam failure. The majority of Solano County’s total land area falls within the unincorporated areas, which are at highest risk for wildfires and landslides. The large amount of open land, combined with other geographic factors like steep, bushy slopes make wildfires especially dangerous and difficult to contain. Situated on the boundary between two tectonic plates, Solano County contains a number of active faults that cross into the surrounding San Francisco Bay area, placing the county at increased risk of earthquake.
COUNTY OVERVIEW

SOLANO COUNTY BY THE NUMBERS

309
Number of homes destroyed in Solano County during the LNU Lightning Complex Fire that burned 363,220 acres of land in 5 counties in August 2020.¹

10
Number of active faults within the county; Hayward North/Rodgers Creek and Concord/Green Valley North/South faults could have the largest impact on the county if an earthquake event occurs.¹

51
Number of damaging landslide events within the last 50 years.¹

90
Number of significant wildfires that have occurred in the unincorporated areas of the county.¹

22
Number of dams in the county, 8 of which are classified as high hazard; 10 as significant hazard.²

246,000
Number of acres of identified flood hazard areas in Solano County.¹
WHAT ARE EMERGENCY ALERTS?

When emergencies and disasters strike, public safety agencies use different types of alerts to send emergency information to your cell phone, landline, radio or television.

What are the main types of Emergency Alerts?

- **Wireless Emergency Alerts (WEA)** are a national service that sends a vibration, loud tone and short message through your phone if an emergency is nearby. You must have a cell phone that is WEA enabled to receive alerts. You don’t need to sign up and there is no charge to you. You can check the settings in your phone to make sure the alerts are activated.

- **The Emergency Alert System** can be used by state and local officials to deliver important emergency messages to your TV or Radio.

- **Mass Notification Systems** like reverse 9-1-1 send an alert to your landline phone if you are in an affected area. Check with your city or county to see if you need to opt into this service.

- **Outdoor Warning Sirens** warn you to get inside immediately for more information. These can only be heard outside.

- **Weather Radios** will broadcast loud alert sounds during an emergency. If the power is out and your TV is not working, these radios can still broadcast continuous weather and emergency information specific to your area, 24/7.
LISTOS CALIFORNIA

About

Listos California is the state of California’s emergency preparedness campaign. (Listos means “ready” in Spanish.) You can find 5 easy steps to prepare for any natural disaster at their website. You will also find tips and tools to help you during the COVID-19 pandemic.

Website

LISTOSCALIFORNIA.ORG

Text

Text LISTOSCA to 72345 to receive tips in English or Spanish on how to prepare for natural disasters. You will receive one tip per day, at the time of your choice, over the course of one week.

DISASTER RESOURCES FOR IMMIGRANT CALIFORNIANS

About

If you are an immigrant Californian, you can find links to disaster recovery resources and information on ensuring your health and safety. Resources are available in a variety of languages.

Website

TINYURL.COM/CALIFORNIAIG

STATE OF CALIFORNIA OFFICE OF EMERGENCY SERVICES

About

You can find the latest emergency news for any disaster, and tips on readiness for individuals, families, businesses, schools and more.

Website

CALOES.CA.GOV
GENERAL EMERGENCY ALERTS

**ALERT SOLANO**

**About**
You can opt-in to receive emergency notifications from Solano County via phone calls, text messaging, email and more. You can register multiple communication methods, and multiple addresses to receive emergency alert notifications near you. Information available in English and Spanish.

**Website**
- English: TINYURL.COM/SOLANOALERT
- Spanish: TINYURL.COM/ALERTASOLANO

**Directions:**
1. Visit TINYURL.COM/SOLANOALERT or TINYURL.COM/ALERTASOLANO for Spanish, and sign up for a new account.
2. Once registered, you can choose to receive alerts via text, cell phone, email, landline phone or TTY device.

**LOCAL RADIO STATION FOR EMERGENCY ALERTS**

**About**
You can tune into your local radio station to receive emergency information.

**Radio Station**
- SOLANO COUNTY RADIO STATION KEBR 88.1 FM
- SOLANO COUNTY RADIO STATION KQED 89.3 FM

**SOLANO COUNTY SOCIAL MEDIA**

About
GENERAL EMERGENCY ALERTS

CALIFORNIA EMERGENCY ALERTS

About
Each county in California has an alerting program that you can sign up for to receive alerts if an emergency situation were to arise in your county. If you work in one county, but you live in another, you can sign up for both using this website.

Website
CALALERTS.ORG

Directions
1. Visit CALALERTS.ORG and click SIGN UP in the top right corner.
2. Click the name of your county. You can sign up for your county’s alert system by following the directions.

You can find preparedness messaging and emergency updates by following the social media sites below.

Twitter
@SOLANOFIRE
@SOLANOSHERIFF

Facebook
FACEBOOK.COM/ALERTSOLANO
FACEBOOK.COM/SOLANOSHERIFF
FACEBOOK.COM/SOLANOOES
FACEBOOK.COM/SOLANOCOUNTYPH
FACEBOOK.COM/COUNTYOFOSOLANO
CALIFORNIA EARTHQUAKE EARLY WARNING

About
The California Earthquake Early Warning System delivers warnings to Drop, Cover and Hold On via cell phones before the strongest shaking arrives. There are two ways to receive the alerts:

**WEA Alerts:** ShakeAlert messages can be sent to your cell phone or other WEA enabled devices, alerts that an earthquake is happening in your area. There is no need to subscribe.

**Free MyShake App:** You can download the free MyShake App which will send earthquake alerts to your cell phone or WEA enabled device when you do not have cell service but do have Wi-Fi.

Website
EARTHQUAKE.CA.GOV

Directions
1. Check your phone to make sure the alerts are activated.
2. Visit the Apple App Store or Google Play to download the application available in both English and Spanish.
3. Go to the System Settings in your cell phone or WEA enabled device, and make sure that location services are turned on.
WILDFIRE ALERTS & RESOURCES

CAL FIRE TEXT ALERTS
About
You can sign up using your phone number and zip code to receive text alerts about wildfires near you. Sign up using the website.

Website
PLAN.READYFORWILDFIRE.ORG

CAL FIRE EMAIL NEWS
About
You can receive real-time, county-specific updates on wildfires in your area via email. Sign up using the website.

Website
TINYURL.COM/CALFIREMEDIA

CAL FIRE WILDFIRE INCIDENTS
About
You can receive accurate updates about wildfires near you by entering in your zip code. Go to this website to view all active wildfires near you.

Website
INCIDENTS.READYFORWILDFIRE.ORG

STATE OF CALIFORNIA WILDFIRE RESOURCES
About
You can find a list of wildfire resources on a variety of issues, such as sheltering, transportation impacts and power shut-offs.

Website
RESPONSE.CA.GOV
READY FOR WILDFIRE WEB-BASED APP

About
If you take a short survey to identify your living situation, the web-based app will send you free and personalized steps you can take to prepare for wildfires in your area. You can access the web-based app and survey through a computer, tablet or mobile phone by going to the website.

Website
Available in English and Spanish: PLAN.READYFORWILDFIRE.ORG

Directions
READY FOR WILDFIRE is not available in Google Play or the iOS App Store. You can save the web-based app directly to your mobile phone home screen for quick access.

1. From your mobile phone, visit PLAN.READYFORWILDFIRE.ORG.
2. For Android users, you will see an “Add to Home Screen” pop-up message to save the web app to your device home screen.
3. For iPhone users, you can click the share option and scroll and tap the “Add to Home Screen” button.

SOLANO COUNTY RECOVERS

About
You can find information about the response and recovery efforts related to the LNU Lightning Complex Fire. You’ll find information about evacuations, financial assistance and more. Check back often as information will be added about debris removal, loans and other resources to help residents recover.

Website
SOLANOCOUNTYRECOVERS.ORG
POWER SHUTOFF RESOURCES

PUBLIC SAFETY POWER SHUTOFF ALERTS (PSPS)

About
During extreme weather or wildfire conditions, your local energy company may need to shut off the power. You can sign up to receive notifications in advance.

Website
You can register online for PSPS alerts from SoCal Edison, SDGE or PG&E. You will also find on this website fact sheets and checklists on how you can prepare for a PSPS.

PREPAREFORPOWERDOWN.COM
TINYURL.COM/SOLANOPSPS

PG&E Serving Solano County
Sign up for alerts by calling 1-877-9000-PGE or text ENROLL to 97633.

POWER SHUTOFF HOTLINE

About
If you are a medically vulnerable Californian, during a power shutoff, you can call this hotline to find resources within your area. Assistance is available in many languages and 711 Telecommunications Relay Services are also available for persons with a hearing or speech disability.

Phone Number
(833) 284-3473

Phone Line Hours
Daily, 9:00am-9:00pm
**POWER SHUTOFF RESOURCES**

**MEDICAL BASELINE NOTIFICATION**

**About**
If you are dependent on electricity for a medical device, such as a breathing machine, power wheelchair or hemodialysis machine, you can be added to your energy company’s list of customers who have urgent electrical needs. Your energy company may send extra alerts or knock on your door to ensure your safety during PSPS. You can receive an additional allotment of electricity or gas per month. Be sure to enroll online. You can find information in many languages.

**Website**
Medical Baseline Application [TINYURL.COM/MEDICAL-BASELINE](http://TINYURL.COM/MEDICAL-BASELINE)
ADA Emergency Power Planning Checklist [TINYURL.COM/PSPSOUT](http://TINYURL.COM/PSPSOUT)

**Register by Phone**
(800) 743-5000

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**TEMPERATURE SENSITIVE PROGRAM FROM PG&E**

**About**
If you have a health condition that puts you at increased risk from exposure to extreme temperatures, you can sign up to be notified in advance of a rotating power outage. If you participate in PG&E’s medical baseline program, you have already been enrolled to receive advanced notifications.

**Application**
[TINYURL.COM/PGETEMPSENSITIVE](http://TINYURL.COM/PGETEMPSENSITIVE)
DISABILITY DISASTER ACCESS & RESOURCES

About
If you rely on power to operate life-sustaining medical devices (CPAP, BiPAP, oxygen, communication device, power wheelchair, etc.), your local Independent Living Center may be able to assist you with costs associated with accessible transportation, short-term housing support during a PSPS and/or a loaner back-up battery system. Go to the website or call for more information.

Website
ILRSCC.ORG/PGE-PUBLIC-SAFETY-POWER-SHUTOFF-SUPPORT

Phone Number
(925) 363-7293; available in English and Spanish

Phone Line Hours
Leave a detailed message and a representative will return your call.
COVID-19 RESOURCES

SOLANO COUNTY COVID-19 INFORMATION AND WARMLINE

About
You can get answers to questions about COVID-19, including testing sites in Solano County.

Website
TINYURL.COM/SOLANOCOVID

Phone
(707) 784-8988

Phone Line Hours
Monday-Friday, 9:00am-5:00pm

Email
COVID19@SOLANOCOUNTY.COM

CALIFORNIA CORONAVIRUS INFORMATION

About
You can get answers to questions about COVID-19 safety, testing, closures workplace safety and more. You can track your county's daily statistics.

Website
COVID19.CA.GOV

Phone Number
(833) 544-2374

Phone Line Open
Monday-Friday, 8:00am-8:00pm
Saturday-Sunday, 8:00am-5:00pm
COVID-19 RESOURCES

COVID-19 GUIDE FOR IMMIGRANT CALIFORNIANS

About
If you’re an immigrant living in California, you can learn how to protect yourself, your family, and your community from COVID-19 regardless of your immigration status. You can read the guide in English, Spanish, Chinese, Korean, Vietnamese and Filipino.

Website
TINYURL.COM/GUIDEFORALL
REFERENCES


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