LISTOS CALIFORNIA EMERGENCY PREPAREDNESS CAMPAIGN

Far too often, the people and communities hardest hit by natural disasters are those least equipped to survive them. The Listos California Emergency Preparedness Campaign helps highly vulnerable populations get ready for wildfires, earthquakes and floods, before disasters strike. (Listos means “ready” in Spanish.)

Emergency alerts are the cornerstone of readiness and all Californians should receive them. But in too many counties, few people do. To help, we created customized Disaster Directories for all 58 counties in both English and Spanish. Each directory provides:

- A brief profile of the county’s disaster risks
- Relevant vulnerabilities of its residents
- State and local alert resources for
  - General emergencies
  - Earthquakes
  - Wildfires
  - Public Safety Power Shutoffs
- Resources for people who are medically dependent on electricity
- State and county resources on COVID-19

Listos California hopes these Disaster Directories help bridge the gap between people in harm’s way and alerts that save lives. Please note that this directory is accurate as of the date on its cover. Be sure to check the status of any resource for the latest updates.

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Anchored at the California Office of Emergency Services, Listos California was launched in 2019 through an investment of public funds by Governor Gavin Newsom and state lawmakers. For more tools and tips to prepare for disasters, go to LISTOSCALIFORNIA.ORG.
GUIDED SEARCH DIRECTORY

• CLICK ON ANY ICON TO JUMP TO THAT SECTION.
• CLICK ON “DISASTER DIRECTORY” ON ANY PAGE FOOTER TO RETURN TO THIS PAGE.
• ORANGE HIGHLIGHTS INDICATE COUNTY-SPECIFIC RESOURCES.
COUNTY OVERVIEW

SAN FRANCISCO COUNTY AT A GLANCE

San Francisco County: Located on the Northern Coast of California and includes 30 miles of shoreline. Considered the 2nd most densely populated city in the U.S.¹

Major cities: San Francisco is the sole municipality and the only consolidated city-county in California; included in county boundaries are the Treasure and Farallon Islands.

San Francisco County faces a range of natural and man-made hazards, including tsunami, landslide, dam failure, flood, wildfire, large urban fire, severe weather and poor air quality.¹ The greatest risks to life and property, however, result directly from the ground shaking and ground failure associated with large earthquakes.¹ Though no known active faults are located within San Francisco County boundaries, the county is particularly susceptible to seismic hazards from numerous faults in the Bay Area, including the San Andreas fault, the Hayward fault and the Calaveras fault.²
COUNTY OVERVIEW

SAN FRANCISCO COUNTY BY THE NUMBERS

10,000
Number of landslides triggered by the Great Quake of 1906, magnitude 7.9. The Lake Merced area is at higher risk of landslide during a significant seismic event.³

72%
Chance that an earthquake magnitude 6.7 or greater will occur in the Bay Region between now and 2043.⁴

57
Number of tsunamis since 1850 that have been recorded in the bay; waves can range from inches to over 30 feet.¹

156
Number of buildings greater than 240 feet, requiring special foundation design due to seismic events.⁵

8,011
People experiencing homelessness in San Francisco County.¹

1.26 MIL
Number of people who live within 6 miles of the likely epicenter of a magnitude 7 earthquake on Hayward Fault.⁶
WHAT ARE EMERGENCY ALERTS?

When emergencies and disasters strike, public safety agencies use different types of alerts to send emergency information to your cell phone, landline, radio or television.

What are the main types of Emergency Alerts?

- **Wireless Emergency Alerts (WEA)** are a national service that sends a vibration, loud tone and short message through your phone if an emergency is nearby. You must have a cell phone that is WEA enabled to receive alerts. You don’t need to sign up and there is no charge to you. You can check the settings in your phone to make sure the alerts are activated.

- **The Emergency Alert System** can be used by state and local officials to deliver important emergency messages to your TV or Radio.

- **Mass Notification Systems** like reverse 9-1-1 send an alert to your landline phone if you are in an affected area. Check with your city or county to see if you need to opt into this service.

- **Outdoor Warning Sirens** warn you to get inside immediately for more information. These can only be heard outside.

- **Weather Radios** will broadcast loud alert sounds during an emergency. If the power is out and your TV is not working, these radios can still broadcast continuous weather and emergency information specific to your area, 24/7.
LISTOS CALIFORNIA

About
Listos California is the state of California’s emergency preparedness campaign. (Listos means “ready” in Spanish.) You can find 5 easy steps to prepare for any natural disaster at their website. You will also find tips and tools to help you during the COVID-19 pandemic.

Website
LISTOSCALIFORNIA.ORG

Text
Text LISTOSCA to 72345 to receive tips in English or Spanish on how to prepare for natural disasters. You will receive one tip per day, at the time of your choice, over the course of one week.

DISASTER RESOURCES FOR IMMIGRANT CALIFORNIANS

About
If you are an immigrant Californian, you can find links to disaster recovery resources and information on ensuring your health and safety. Resources are available in a variety of languages.

Website
TINYURL.COM/CALIFORNIAIG

STATE OF CALIFORNIA OFFICE OF EMERGENCY SERVICES

About
You can find the latest emergency news for any disaster, and tips on readiness for individuals, families, businesses, schools and more.

Website
CALOES.CA.GOV
GENERAL EMERGENCY ALERTS

AlertSF, CITY AND COUNTY EMERGENCY ALERT AND NOTIFICATION SYSTEM

About
You can opt-in to receive emergency notifications from San Francisco County via phone calls, text messaging, email and more. You can register multiple communication methods and addresses to receive emergency alert notifications near you.

Register Online
TINYURL.COM/ALERTSANFRAN

Register by Text
Text your zip code to 888-777

Directions:
1. Visit TINYURL.COM/ALERTSANFRAN and sign up for a new account.
2. Once registered, you can choose to receive alerts via text, cell phone, email or TTY device.

SAN FRANCISCO COUNTY SOCIAL MEDIA

About
You can find preparedness messaging and emergency updates by following the social media sites below.

Twitter
@SF_EMERGENCY
@SF72ORG
@SFDPH

Facebook
FACEBOOK.COM/SFDEM
FACEBOOK.COM/SF72ORG
FACEBOOK.COM/SFPUBLICHEALTH
GENERAL EMERGENCY ALERTS

CALIFORNIA EMERGENCY ALERTS

About
Each county in California has an alerting program that you can sign up for to receive alerts if an emergency situation were to arise in your county. If you work in one county, but you live in another, you can sign up for both using this website.

Website
CALALERTS.ORG

Directions
1. Visit CALALERTS.ORG and click SIGN UP in the top right corner.
2. Click the name of your county. You can sign up for your county’s alert system by following the directions.

LOCAL RADIO STATION FOR EMERGENCY ALERTS

About
You can tune into your local radio station to receive emergency information.

Radio Station
SAN FRANCISCO COUNTY RADIO STATION KQED 88.5 FM
SAN FRANCISCO COUNTY RADIO STATION KCBS 106.9 FM

SF72

About
In the event of an emergency, you can connect with other San Franciscans to exchange skills and resources (e.g., generators, bottled water, etc.). You can also learn about personal preparedness and find up-to-date information on current emergencies throughout the county. Information is available in many languages.

Website
SF72.ORG
GENERAL EMERGENCY ALERTS

NERT
About
NERT is a free training program for residents and people who work in San Francisco. Individuals learn the basics of personal preparedness and prevention. The program provides hands-on disaster skills to help individuals respond to a personal emergency, as well as act as members of a neighborhood response team.

Website
SFGOV.ORG/SFNERT
**EARTHQUAKE EMERGENCY ALERTS**

**CALIFORNIA EARTHQUAKE EARLY WARNING**

**About**

The California Earthquake Early Warning System delivers warnings to Drop, Cover and Hold On via cell phones before the strongest shaking arrives. There are two ways to receive the alerts:

- **WEA Alerts:** ShakeAlert messages can be sent to your cell phone or other WEA enabled devices, alerts that an earthquake is happening in your area. There is no need to subscribe.

- **Free MyShake App:** You can download the free MyShake App which will send earthquake alerts to your cell phone or WEA enabled device when you do not have cell service but do have Wi-Fi.

**Website**

[earthquake.ca.gov](http://earthquake.ca.gov)

**Directions**

1. Check your phone to make sure the alerts are activated.

2. Visit the Apple App Store or Google Play to download the application available in both English and Spanish.

3. Go to the System Settings in your cell phone or WEA enabled device, and make sure that location services are turned on.
WILDFIRE ALERTS & RESOURCES

CAL FIRE TEXT ALERTS
About
You can sign up using your phone number and zip code to receive text alerts about wildfires near you. Sign up using the website.

Website
PLAN.READYFORWILDFIRE.ORG

CAL FIRE EMAIL NEWS
About
You can receive real-time, county-specific updates on wildfires in your area via email. Sign up using the website.

Website
TINYURL.COM/CALFIREMEDIA

CAL FIRE WILDFIRE INCIDENTS
About
You can receive accurate updates about wildfires near you by entering in your zip code. Go to this website to view all active wildfires near you.

Website
INCIDENTS.READYFORWILDFIRE.ORG

STATE OF CALIFORNIA WILDFIRE RESOURCES
About
You can find a list of wildfire resources on a variety of issues, such as sheltering, transportation impacts and power shut-offs.

Website
RESPONSE.CA.GOV
READY FOR WILDFIRE WEB-BASED APP

About
If you take a short survey to identify your living situation, the web-based app will send you free and personalized steps you can take to prepare for wildfires in your area. You can access the web-based app and survey through a computer, tablet or mobile phone by going to the website.

Website
Available in English and Spanish: PLAN.READYFORWILDFIRE.ORG

Directions
READY FOR WILDFIRE is not available in Google Play or the iOS App Store. You can save the web-based app directly to your mobile phone home screen for quick access.

1. From your mobile phone, visit PLAN.READYFORWILDFIRE.ORG.

2. For Android users, you will see an “Add to Home Screen” pop-up message to save the web app to your device home screen.

3. For iPhone users, you can click the share option and scroll and tap the “Add to Home Screen” button.
POWER SHUTOFF RESOURCES

PUBLIC SAFETY POWER SHUTOFF ALERTS (PSPS)

About
During extreme weather or wildfire conditions, your local energy company may need to shut off the power. You can sign up to receive notifications in advance.

Website
You can register online for PSPS alerts from SoCal Edison, SDGE or PG&E. You will also find on this website fact sheets and checklists on how you can prepare for a PSPS.

PREPAREFORPOWERDOWN.COM

Phone
You can register by phone for PSPS alerts.

PG&E Serving San Francisco County
1-877-9000-PGE or text ENROLL to 97633

POWER SHUTOFF HOTLINE

About
If you are a medically vulnerable Californian, during a power shutoff, you can call this hotline to find resources within your area. Assistance is available in many languages and 711 Telecommunications Relay Services are also available for persons with a hearing or speech disability.

Phone Number
(833) 284-3473

Phone Line Hours
Daily, 9:00am-9:00pm
**MEDICAL BASELINE NOTIFICATION**

**About**

If you are dependent on electricity for a medical device such as a breathing machine, power wheelchair, home oxygen or dialysis, you can be added to your energy company’s list of customers who have urgent electrical needs. Your energy company may send extra alerts or knock on your door to ensure your safety during Public Safety Power Shutoffs. Be sure you call your electrical company to notify them of your electricity needs. Information is available in many languages.

**Website**

Medical Baseline Application [TINYURL.COM/MEDICAL-BASELINE](http://TINYURL.COM/MEDICAL-BASELINE)

ADA Emergency Power Planning Checklist [TINYURL.COM/PSPSOUT](http://TINYURL.COM/PSPSOUT)

**Register by Phone**

(800) 743-5000

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**DISABILITY DISASTER ACCESS & RESOURCES**

**About**

If you rely on power to operate life-sustaining medical devices (CPAP, BiPAP, oxygen, communication device, power wheelchair, etc.), your local Independent Living Center may be able to assist you with costs associated with accessible transportation, short-term housing support during a PSPS and/or a loaner back-up battery system. Go to the website or call for more information, which is available in many languages.

**Website**

[ILRCSF.ORG](http://ILRCSF.ORG)

**Phone Numbers**

(415) 543-6222

TTY: (415) 543-6698
COVID-19 RESOURCES

SAN FRANCISCO COVID-19 INFORMATION

About
You can get answers to questions about COVID-19, including testing sites in San Francisco County. All information is available in Chinese, English, Filipino, and Spanish.

Website
TINYURL.COM/SFCOVID

Register by Text
Text COVID19SF to 888-777 to receive San Francisco County alerts about COVID-19.

CALIFORNIA CORONAVIRUS INFORMATION

About
You can get answers to questions about COVID-19 safety, testing, closures workplace safety and more. You can track your county’s daily statistics.

Website
COVID19.CA.GOV

Phone Number
(833) 544-2374

Phone Line Open
Monday-Friday, 8:00am-8:00pm
Saturday-Sunday, 8:00am-5:00pm

COVID-19 GUIDE FOR IMMIGRANT CALIFORNIANS

About
If you’re an immigrant living in California, you can learn how to protect yourself, your family, and your community from COVID-19 regardless of your immigration status. You can read the guide in English, Spanish, Chinese, Korean, Vietnamese and Filipino.

Website
TINYURL.COM/GUIDEFORALL

LISTOSCALIFORNIA.ORG
REFERENCES


2. Earthquake Risk in San Francisco, Blog Post from the California Earthquake Authority (CEA), 2020, https://tinyurl.com/CaliforniaEarthquakeAuthority


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