LISTOS CALIFORNIA EMERGENCY PREPAREDNESS CAMPAIGN

Far too often, the people and communities hardest hit by natural disasters are those least equipped to survive them. The Listos California Emergency Preparedness Campaign helps highly vulnerable populations get ready for wildfires, earthquakes and floods, before disasters strike. (Listos means “ready” in Spanish.)

Emergency alerts are the cornerstone of readiness and all Californians should receive them. But in too many counties, few people do. To help, we created customized Disaster Directories for all 58 counties in both English and Spanish. Each directory provides:

- A brief profile of the county’s disaster risks
- Relevant vulnerabilities of its residents
- State and local alert resources for
  - General emergencies
  - Earthquakes
  - Wildfires
  - Public Safety Power Shutoffs
- Resources for people who are medically dependent on electricity
- State and county resources on COVID-19

Listos California hopes these Disaster Directories help bridge the gap between people in harm’s way and alerts that save lives. Please note that this directory is accurate as of the date on its cover. Be sure to check the status of any resource for the latest updates.

Karen Baker
Architect and Co-Chair of Listos California Emergency Preparedness Campaign
Senior Advisor in the Governor’s Office of Emergency Services (Cal OES)

Anchored at the California Office of Emergency Services, Listos California was launched in 2019 through an investment of public funds by Governor Gavin Newsom and state lawmakers. For more tools and tips to prepare for disasters, go to LISTOSCALIFORNIA.ORG.
GUIDED SEARCH DIRECTORY

- Click on any icon to jump to that section.
- Click on “Disaster Directory” on any page footer to return to this page.
- Orange highlights indicate county-specific resources.

COUNTY OVERVIEW  DISASTER RESOURCES  COUNTY RESOURCES  EMERGENCY ALERTS

EARTHQUAKE ALERTS  WILDFIRE ALERTS  POWER NOTIFICATIONS  COVID-19 RESOURCES
COUNTY OVERVIEW

LOS ANGELES COUNTY AT A GLANCE

Los Angeles County: Located on southern California’s Pacific Coast, with 75 miles of coastline.

Major cities: 88 incorporated cities, 2 Channel Islands (San Clemente, Santa Catalina), 1 active duty military installation (Los Angeles Air Force Base) and many unincorporated communities.

With more than a quarter of California’s total population residing within its boundaries, the County of Los Angeles boasts one of the largest cultural and ethnically diverse communities in the world. Comprised of over 4,000 sq. miles of beaches, valleys, mountains, forests and deserts, the county is expansive and geographically complex. Because of its population and size, Los Angeles County faces a variety of hazards. Situated in a seismically active region with multiple fault lines, landslides, dam failures, tsunamis and the release of hazardous materials, are potential consequences of seismic activity. The county has an extensive flood-control system; however, flood events can occur along the coast and alluvial plains. Unincorporated areas account for 65% of county land and contain significant portions of rugged and steep forestland, some of which is inaccessible, posing challenges in the event of an emergency. Together with its increasing population density, topography, rainfall patterns and fire-adapted vegetation, the threat of fire, both urban and wildland, exists throughout the region.
Disaster Directory | The County of Los Angeles

COUNTY OVERVIEW

LOS ANGELES COUNTY BY THE NUMBERS

1,913
Square miles of county land located in a very high or high fire hazard severity zone

70
Number of dams in Los Angeles County rated as extremely high or high hazard by the California Department of Water Resources

86%
Probably of a magnitude 7.0 or greater earthquake will occur in Southern California within 30 years

160,577
Acres burned in the 2009 Station Fire, the largest fire to date in county history

24.5%
Residents with limited English proficiency, higher than the California average

2,420
Residents per square mile within Los Angeles County vs. 239, the California State average
WHAT ARE EMERGENCY ALERTS?

When emergencies and disasters strike, public safety agencies use different types of alerts to send emergency information to your cell phone, landline, radio or television.

What are the main types of Emergency Alerts?

- **Wireless Emergency Alerts (WEA)** are a national service that sends a vibration, loud-tone and short message through your phone if an emergency is nearby. You must have a cell phone that is WEA enabled to receive alerts. You don’t need to sign up and there is no charge to you. You can check the settings in your phone to make sure the alerts are activated. Amber and Silver Alerts are types of WEA.

- **The Emergency Alert System (EAS)** is a national public warning system that can be used by state and local officials to deliver important emergency messages to your TV, radio or phone.

- **Mass Notification Systems** like reverse 9-1-1 sends an alert to your landline phone if you are in an affected area. Learn about emergency notifications in LA County by visiting READY.LACOUNTY.GOV/EMERGENCY-MASS-NOTIFICATION-SYSTEMS-101

- **Outdoor Warning Sirens** warn you to get inside immediately for more information. These can only be heard outside and are only operated in some areas.

- **HI-LO Sirens** mounted to emergency vehicles in some areas, produce an unfamiliar siren sound that will only be used in the event of an evacuation. This European-style, two-tone siren will alert residents of the need to evacuate. If you hear the Hi-Lo siren, it’s time to go.

- **Weather Alert Radios** will automatically override all other radio functions and temporarily broadcast NOAA warnings, alerts and post-event information. Alerts sound loudly even if the radio is turned off or the volume is at a low setting.
LISTOS CALIFORNIA

About
Listos California is the state of California’s emergency preparedness campaign. (Listos means “ready” in Spanish.) You can find 5 easy steps to prepare for any natural disaster at their website. You will also find tips and tools to help you during the COVID-19 pandemic.

Website
LISTOSCALIFORNIA.ORG

Text
Text LISTOSCA to 72345 to receive tips in English or Spanish on how to prepare for natural disasters. You will receive one tip per day, at the time of your choice, over the course of one week.

DISASTER RESOURCES FOR IMMIGRANT CALIFORNIANS

About
If you are an immigrant Californian, you can find links to disaster recovery resources and information on ensuring your health and safety. Resources are available in a variety of languages.

Websites
State of California : TINYURL.COM/CALIFORNIAIG
Los Angeles County Office: OIA.LACOUNTY.GOV

STATE OF CALIFORNIA OFFICE OF EMERGENCY SERVICES

About
You can find the latest emergency news for any disaster, and tips on readiness for individuals, families, businesses, schools and more.

Website
CALOES.CA.GOV
GENERAL EMERGENCY ALERTS

ALERT LA COUNTY, EMERGENCY NOTIFICATION SYSTEM

About
You can opt-in to receive free emergency notifications from Los Angeles County via phone calls, text messaging, email and more. You can register multiple communication methods and addresses to receive emergency alert notifications near you. All information is kept confidential. Listed and unlisted landline phone numbers are already in the system and do not need to be registered. Information is available in many languages.

Register by Phone
If you need help registering, please dial 2-1-1 for assistance

Register Online
ALERT.LACOUNTY.GOV

Directions
1. Visit ALERT.LACOUNTY.GOV and sign up for a new account. You can create a managed account or simply review and submit your information. Creating a managed account allows you to access and modify your existing notification settings and contact information.
2. Once registered, you can choose to receive alerts via text, cell phone, email, or TTY device.

LOS ANGELES COUNTY NIXLE ALERTS

About
You can sign up to receive community information, including emergency notifications via short text or email from the Los Angeles County Sheriff’s Department. Nixle is a supplementary alert system used in some areas; it should be used in addition to Alert LA County and other notification systems.

Website
TINYURL.COM/LASDNIXLE

Register Via Text
You can text your zip code to 888777
GENERAL EMERGENCY ALERTS

CITY SPECIFIC EMERGENCY NOTIFICATIONS

About
You can find a list of communities in Los Angeles County that have their own alerting system so you can be informed of critical events happening near you. The County of Los Angeles strongly recommends registering for both ALERT LA COUNTY, and other emergency notification systems available to your specific community. Visit the website below to see a comprehensive list of free emergency notification systems available throughout Los Angeles County.

Website
TINYURL.COM/LOSANGELESALERTS

LA COUNTY EMERGENCY WEBSITE

About
During an emergency or critical event, Los Angeles County may activate an emergency response webpage where you can find information about evacuations, sheltering, road closures and other important emergency updates. You can also find an emergency map where you can type specific addresses and see if a location is under mandatory or voluntary evacuation or shelter in place, etc.

Website
ESPFOCUS.ORG

Emergency Information Line
Phone: 2-1-1 is the county disaster preparedness, response, and recovery hotline
TDD: (800) 660-4026
GENERAL EMERGENCY ALERTS

CALIFORNIA EMERGENCY ALERTS

About
Each county in California has an alerting program that you can sign up for to receive alerts if an emergency situation were to arise in your county. If you work in one county, but you live in another, you can sign up for both using this website.

Website
CALALERTS.ORG

Directions
1. Visit CALALERTS.ORG and click SIGN UP in the top right corner.
2. Click the name of your county. You can sign up for your county’s alert system by following the directions.

READY LA COUNTY

About
You can view the latest disaster preparedness news and current events, including local preparedness resources and easy to follow steps to help you prepare for the next major emergency.

Website
READY.LACOUNTY.GOV

COUNTY OF LOS ANGELES, EMERGENCY SURVIVAL GUIDE

About
With special attention to the unincorporated areas of Los Angeles County, this comprehensive guide will help you to better prepare for, respond to and recover from disasters that may face Los Angeles County. The guide is available in 16 languages, as well as an English or Spanish Audio version.

Website
READY.LACOUNTY.GOV/EMERGENCY-SURVIVAL-GUIDE
GENERAL EMERGENCY ALERTS

FLOOD, DEBRIS & EROSION CONTROL GUIDE FOR LA COUNTY HOMEOWNERS

About
You can learn important tips including information on how to protect your property from potentially destructive flood events and sudden debris flows.

Website
TINYURL.COM/HOMEOFLOODGUIDE

Is My Property in a Flood Hazard Zone?
TINYURL.COM/LACOUNTYFLOODZONE

Questions?
LA County Public Works: (626) 485-5100
LA County Public Works TDD: (626) 282-7829
LA County Public Works (Spanish): (626) 458-4321

LOCAL RADIO STATIONS FOR EMERGENCY ALERTS

About
You can tune into your local radio station to receive emergency information.

Los Angeles Radio Stations:
KFI 640 AM    KRLA 870 AM
KNX 1070 AM    KCBS 93.1 FM
KFWB 980 AM    KABC 790 AM
KROQ 106.7 FM

Santa Clarita Radio Station
KHTS 1220 AM

Antelope Valley Radio Station
KAVL 610 AM
**GENERAL EMERGENCY ALERTS**

**LOS ANGELES COUNTY SOCIAL MEDIA**

**About**
You can find preparedness messaging and emergency updates by following the social media sites below.

**Twitter**
- @READYLACOUNTY
- @COUNTYOFCLA
- @LACOFD
- @LACOFDPIO
- @LACOFDESPANOL
- @LAPUBLICHEALTH
- @LASDHQ
- @NOTIFYLA
- @READYLA
- @LAFD
- @LAPDHQ
- @CAL_FIRE
- @ANGELES_NF

**Facebook**
- FACEBOOK.COM/READYLACOUNTY
- FACEBOOK.COM/COUNTYOFCLA
- FACEBOOK.COM/LACOFD
- FACEBOOK.COM/LAPUBLICHEALTH
- FACEBOOK.COM/LOSANGELESCOUNTYSHERIFFSDEPARTMENT
- FACEBOOK.COM/READYLA
- FACEBOOK.COM/LOSANGELESFIREDEPARTMENT
- FACEBOOK.COM/LAPDHQ
- FACEBOOK.COM/CALFIRE
CALIFORNIA EARTHQUAKE EARLY WARNING

About
The California Earthquake Early Warning System delivers warnings to Drop, Cover and Hold On via cell phones before the strongest shaking arrives. There are two ways to receive the alerts:

- **WEA Alerts:** ShakeAlert messages can be sent to your cell phone or other WEA enabled devices, alerts that an earthquake is happening in your area. There is no need to subscribe.
- **Free MyShake App:** You can download the free MyShake App which will send earthquake alerts to your cell phone or WEA enabled device when you do not have cell service but do have Wi-Fi.

Website
EARTHQUAKE.CA.GOV

Directions
1. Check your phone to make sure the alerts are activated.
2. Visit the Apple App Store or Google Play to download the application available in both English and Spanish.
3. Go to the System Settings in your cell phone or WEA enabled device, and make sure that location services are turned on.
WILDFIRE ALERTS & RESOURCES

CAL FIRE TEXT ALERTS
About
You can sign up using your phone number and zip code to receive text alerts about wildfires near you. Sign up using the website.

Website
PLAN.READYFORWILDFIRE.ORG
TINYURL.COM/CALFIREMEDIA

CAL FIRE WILDFIRE INCIDENTS
About
You can receive accurate updates about wildfires near you by entering in your zip code. Go to this website to view all active wildfires near you.

Website
INCIDENTS.READYFORWILDFIRE.ORG

STATE OF CALIFORNIA WILDFIRE RESOURCES
About
You can find a list of wildfire resources on a variety of issues, such as sheltering, transportation impacts and power shut-offs.

Website
RESPONSE.CA.GOV

U.S. FOREST SERVICE ALERTS AND NOTIFICATIONS
About
You can find updated closure orders, fire zone maps and other wildland fire notifications by visiting the following websites:

Angeles National Forest
TINYURL.COM/ANGELESFORESTALERT

Current Wildfires (InciWeb)
INCIWEB.NWCG.GOV

LISTOSCALIFORNIA.ORG
**READY FOR WILDFIRE WEB-BASED APP**

**About**

If you take a short survey to identify your living situation, the web-based app will send you free and personalized steps you can take to prepare for wildfires in your area. You can access the web-based app and survey through a computer, tablet or mobile phone by going to the website.

**Website**

Available in English and Spanish: PLAN.READYFORWILDFIRE.ORG

**Directions**

READY FOR WILDFIRE is not available in Google Play or the iOS App Store. You can save the web-based app directly to your mobile phone home screen for quick access.

1. From your mobile phone, visit PLAN.READYFORWILDFIRE.ORG.

2. For Android users, you will see an “Add to Home Screen” pop-up message to save the web app to your device home screen.

3. For iPhone users, you can click the share option and scroll and tap the “Add to Home Screen” button.

---

**COUNTY OF LOS ANGELES FIRE DEPARTMENT WILDFIRE RESOURCES**

**About**

You can find comprehensive local fire prevention and preparedness resources including emergency planning tips you may need in order to mitigate the effects of and to survive wildfire.

**Website**

FIRE.LACOUNTY.GOV

READY, SET, GO Wildfire Action Plan

FIRE.LACOUNTY.GOV/RSG
WILDFIRE ALERTS & RESOURCES

LA COUNTY RECOVERS

About
You can find information about how to recover after wildfires in Los Angeles County. Learn about local debris removal, financial assistance and more. Check back often as information will be added about loans and other resources. Information is available in several languages.

Website
LACOUNTY.GOV/RECOVERY

LOS ANGELES COUNTY FIRE SAFE COUNCILS

About
You can find local wildfire preparedness tips, including how to harden your home and create a defensible space to better survive wildfire. There are many Fire Safe Councils across the County of Los Angeles. Check to see if your community has formed a Fire Safe Council by visiting the website below.

Website
English: CAFIRESAFECOUNCIL.ORG/RESOURCES/FIRE-SAFE-COUNCILS
Spanish: CAFIRESAFECOUNCIL.ORG/FIRE-SAFE-COUNCILS-SPANISH

LAFD ALERTS – CITY OF LOS ANGELES FIRE ALERTS

About
You can opt-in to receive emergency notifications from the Los Angeles City Fire Department via phone calls, text messaging, email and more. You can register multiple communication methods and multiple addresses to receive emergency alert notifications near you. All information is kept confidential.

Register to Receive LAFD Alerts
TINYURL.COM/LACFDALERTS

View Current Alerts
LAFD.ORG/ALERTS
PUBLIC SAFETY POWER SHUTOFF ALERTS (PSPS)

About
During extreme weather or wildfire conditions, your local energy company may need to shut off the power. You can sign up to receive notifications in advance.

Website
PREPAREFORPOWERDOWN.COM

Southern California Edison (SCE), serving Los Angeles County
Sign up for Alerts by calling 1-855-549-3800 or text ENROLL to 28954

LA Department of Water & Power, serving the City of Los Angeles
Sign up for outage alerts by calling 1-800-DIALDWP or LADWP.COM/OUTAGES

Azusa Light & Water, serving the City of Azusa
To receive outage notifications email AZUSAINFO@AZUSACA.GOV

Pasadena Department of Water & Power, serving Pasadena
Sign up for outage alerts by calling (626) 744-4005 or TINYURL.COM/PASADENAOUTAGE

Glendale Water & Power, serving the City of Glendale
View planned outage notifications TINYURL.COM/GLENDALEOUTAGE
**POWER SHUTOFF RESOURCES**

**POWER SHUTOFF HOTLINE**

**About**
If you are a medically vulnerable Californian, during a public safety power shutoff, you can call this hotline to find resources within your area. Assistance is available in many languages and 711 Telecommunications Relay Services are also available for persons with a hearing or speech disability. During power shutoffs, or potential power shutoffs, hotline assistance will be available 9:00am-9:00pm.

**Phone Number**
(833) 284-3473

**MEDICAL BASELINE NOTIFICATION**

**About**
If you are dependent on electricity for a medical device, such as a breathing machine, power wheelchair, home oxygen or dialysis, you can be added to your energy company’s list of customers who have urgent electrical needs. Your energy company may send extra alerts or knock on your door to ensure your safety during Public Safety Power Shutoffs or planned outages. Be sure you call your electrical company to notify them of your electricity needs. Information is available in many languages.

**Website**
ADA Emergency Power Planning Checklist [TINYURL.COM/PSPSOUT]

**Register Online**
- SCE Medical Baseline Application [TINYURL.COM/SCEBASELINE]
- LAWPD Critical Care List [TINYURL.COM/LAWPDBASELINE]
- Burbank Power [TINYURL.COM/BURBANKBASELINE]
- Pasadena Power [TINYURL.COM/PASADENABASELINE]

**Register by Phone**
- Southern California Edison 1-800-655-4555
- LAWPD 1-800-DIAL DWP
- Burbank Power (818) 238-3700
- Pasadena Power (626) 744-4005
**POWER SHUTOFF RESOURCES**

**DISABILITY DISASTER ACCESS & RESOURCES**

**About**
If you rely on power to operate life-sustaining medical devices (CPAP, BiPAP, oxygen, communication device, power wheelchair, etc.), your local Independent Living Center may be able to assist you with costs associated with accessible transportation, short-term housing support during a PSPS and/or a loaner back-up battery system. Go to the website or call for more information.

**Disabled Resources Center, Serving East Los Angeles County**

DRCINC.ORG
Phone: (562) 427-1000
TTY: (562) 427-1366

**Disability Community Resource Center, Serving West Los Angeles County**

DCRC.ORG
Phone: (310) 390-3611

**Service Center for Independent Life, Serving South East Los Angeles**

SCIL-ILC.ORG/PSPS
Phone: (909) 621-6722
COVID-19 RESOURCES

LOS ANGELES COVID-19 INFORMATION

About
You can get answers to questions about COVID-19, including testing sites and vaccination clinics in Los Angeles County. Information is available many languages.

Website
PUBLICHEALTH.LACOUNTY.GOV/MEDIA/CORONAVIRUS

CALIFORNIA CORONAVIRUS INFORMATION

About
You can get answers to questions about COVID-19 safety, testing, closures workplace safety and more. You can track your county’s daily statistics.

Website
COVID19.CA.GOV

Phone Number
(833) 544-2374

Phone Line Open
Monday-Friday, 8:00am-8:00pm
Saturday-Sunday, 8:00am-5:00pm

COVID-19 HELP FOR IMMIGRANT CALIFORNIANS

About
If you’re an immigrant living in California, the LA County Office of Immigrant Affairs has many resources to help you learn how to protect yourself, your family and your community from COVID-19 regardless of your immigration status. Information is available in many languages.

Website
OIA.LACOUNTY.GOV/CORONAVIRUS-UPDATES

Phone
1-800-593-8222
REFERENCES


Icon/Graphic Attributions:
Pg. 2 (listed from top; left to right): TheNounProject.com / Iconathon, Red Cross Red Crescent Climate Centre, jhon, Robert Leonardo, Mauro Lucchesi, Tuong Tam, Arthur Shlain, Ayubirawan
Pgs. 3, 5–6 (County maps): Listos California Emergency Preparedness Campaign
Pg. 4 (listed from top; left to right): DesignTools, MMVector, Mauro Lucchesi, Tuong Tam, Imgpopicon, Humans3