LISTOS CALIFORNIA EMERGENCY PREPAREDNESS CAMPAIGN

Far too often, the people and communities hardest hit by natural disasters are those least equipped to survive them. The Listos California Emergency Preparedness Campaign helps highly vulnerable populations get ready for wildfires, earthquakes and floods, before disasters strike. (Listos means “ready” in Spanish.)

Emergency alerts are the cornerstone of readiness and all Californians should receive them. But in too many counties, few people do. To help, we created customized Disaster Directories for all 58 counties in both English and Spanish. Each directory provides:

- A brief profile of the county’s disaster risks
- Relevant vulnerabilities of its residents
- State and local alert resources for
  - General emergencies
  - Earthquakes
  - Wildfires
  - Public Safety Power Shutoffs
- Resources for people who are medically dependent on electricity
- State and county resources on COVID-19

Listos California hopes these Disaster Directories help bridge the gap between people in harm’s way and alerts that save lives. Please note that this directory is accurate as of the date on its cover. Be sure to check the status of any resource for the latest updates.

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Senior Advisor in the Governor’s Office of Emergency Services (Cal OES)

Anchored at the California Office of Emergency Services, Listos California was launched in 2019 through an investment of public funds by Governor Gavin Newsom and state lawmakers. For more tools and tips to prepare for disasters, go to LISTOSCALIFORNIA.ORG.
GUIDED SEARCH DIRECTORY

- Click on any icon to jump to that section.
- Click on “Disaster Directory” on any page footer to return to this page.
- Orange highlights indicate county-specific resources.
COUNTY OVERVIEW

LAKE COUNTY AT A GLANCE

Lake County: Located in the central northwest portion of California; home to Clear Lake, the largest freshwater lake in California

Major cities: 2 cities (Clearlake and Lakeport); 7 tribal nations (Big Valley Band Rancheria, Elem Indian Colony, Habematolel Pomo of Upper Lake, Middletown Rancheria of Pomo Indians, Robinson Rancheria, Scotts Valley Reservation and Koi Nation); and many unincorporated communities

Due to its location and sparse population, Lake County may be subject to a variety of hazards. Owing to its rugged topography, the county can experience wildland fires, landslides and debris flows. Major flood events occur annually, and with the San Andreas and Hayward Faults located nearby, liquefaction and dam failure may result from a damaging earthquake. The county faces a number of agricultural hazards, including severe weather events and the gradual effects of climate change. Due to extensive agricultural operations, storage and transportation of hazardous materials throughout the county poses the potential to generate a hazardous material incident.
COUNTY OVERVIEW

LAKE COUNTY BY THE NUMBERS

56% Number of housing units in high to extreme risk of wildfire.³

25% Chance that the Hayward Fault will produce an earthquake of magnitude 7.0 or greater within the next 30 years.¹

850,838 Acres of land within the county susceptible to agricultural hazards such as drought, freeze, and insect infestations

3,500 Number of homes near Clear Lake that may face significant flooding and/or loss of access for long periods of time during heavy, prolonged rainstorms.¹

21 Number of dams in Lake County, 15 of which are classified as high or significant hazard by the California Department of Water Resources.¹

23% Residents living in poverty, higher than the California average.⁴
LAKE COUNTY HAZARDS

Multi-Hazard Vulnerability Index

Earthquake Hazard

Wildfire Hazard

Flood Hazard
WHAT ARE EMERGENCY ALERTS?

When emergencies and disasters strike, public safety agencies use different types of alerts to send emergency information to your cell phone, landline, radio or television.

What are the main types of Emergency Alerts?

- **Wireless Emergency Alerts (WEA)** are a national service that sends a vibration, loud tone and short message through your phone if an emergency is nearby. You must have a cell phone that is WEA enabled to receive alerts. You don’t need to sign up and there is no charge to you. You can check the settings in your phone to make sure the alerts are activated.

- **The Emergency Alert System** can be used by state and local officials to deliver important emergency messages to your TV or Radio.

- **Mass Notification Systems** like reverse 9-1-1 send an alert to your landline phone if you are in an affected area. Check with your city or county to see if you need to opt into this service.

- **Outdoor Warning Sirens** warn you to get inside immediately for more information. These can only be heard outside.

- **Weather Radios** will broadcast loud alert sounds during an emergency. If the power is out and your TV is not working, these radios can still broadcast continuous weather and emergency information specific to your area, 24/7.
LISTOS CALIFORNIA

About
Listos California is the state of California’s emergency preparedness campaign. (Listos means “ready” in Spanish.) You can find 5 easy steps to prepare for any natural disaster at their website. You will also find tips and tools to help you during the COVID-19 pandemic.

Website
LISTOSCALIFORNIA.ORG

Text
Text LISTOSCA to 72345 to receive tips in English or Spanish on how to prepare for natural disasters. You will receive one tip per day, at the time of your choice, over the course of one week.

DISASTER RESOURCES FOR IMMIGRANT CALIFORNIANS

About
If you are an immigrant Californian, you can find links to disaster recovery resources and information on ensuring your health and safety. Resources are available in a variety of languages.

Website
TINYURL.COM/CALIFORNIAIG

STATE OF CALIFORNIA OFFICE OF EMERGENCY SERVICES

About
You can find the latest emergency news for any disaster, and tips on readiness for individuals, families, businesses, schools and more.

Website
CALOES.CA.GOV
LakeCoAlerts, LAKE COUNTY EMERGENCY NOTIFICATION SYSTEM

About
You can opt-in to receive emergency notifications from Lake County Sheriff’s Office via phone calls, text messaging, email and more. You can register multiple communication methods and addresses to receive emergency alert notifications near you. All information is kept confidential.

Register Online
English: TINYURL.COM/LAKECOALERTS
Spanish: TINYURL.COM/ALERTALAKE

Directions
1. Visit TINYURL.COM/LAKECOALERTS or TINYURL.COM/ALERTALAKE (Spanish) and sign up for a new account. Creating a managed account allows you access to modify your existing notification settings and contact information.
2. Once registered, you can choose to receive alerts via text, cell phone, email or TTY device.

For Questions
LAKESHERIFFOES@LAKECOUNTYCA.GOV or call (707) 263-3450

LAKE COUNTY NIXLE ALERTS

About
You can receive community information, including emergency notifications via short text or email. You should sign up for both LakeCoAlerts and Nixle, which is a secondary alert system.

Website
TINYURL.COM/LAKENIXLE

Register by Text
Sign up by texting your zip code to 888777

LOCAL RADIO STATION FOR EMERGENCY ALERTS
**GENERAL EMERGENCY ALERTS**

**CALIFORNIA EMERGENCY ALERTS**

**About**

Each county in California has an alerting program that you can sign up for to receive alerts if an emergency situation were to arise in your county. If you work in one county, but you live in another, you can sign up for both using this website.

**Website**

CALALERTS.ORG

**Directions**

1. Visit CALALERTS.ORG and click SIGN UP in the top right corner.
2. Click the name of your county. You can sign up for your county’s alert system by following the directions.

**About**

You can tune into your local radio station to receive emergency information.

**Radio Station**

LAKE COUNTY RADIO STATION KPFZ 88.1 FM

**LAKE COUNTY SOCIAL MEDIA**

**About**

You can find preparedness messaging and emergency updates by following the social media sites below.

**Facebook**

FACEBOOK.COM/LAKECOUNTYOES  @LAKECOUNTYOES
FACEBOOK.COM/LAKESHERIFF  @LAKECOSHERIFFCA
FACEBOOK.COM/LAKECOUNTYCAGOV  @LAKECOUNTYINFO
FACEBOOK.COM/CALFIRELNU  @CALFIRELNU
FACEBOOK.COM/LAKECOUNTYCAPUBLICHEALTH
FACEBOOK.COM/LCFSC

**Twitter**
EARTHQUAKE EMERGENCY ALERTS

CALIFORNIA EARTHQUAKE EARLY WARNING

About

The California Earthquake Early Warning System delivers warnings to Drop, Cover and Hold On via cell phones before the strongest shaking arrives. There are two ways to receive the alerts:

- **WEA Alerts**: ShakeAlert messages can be sent to your cell phone or other WEA enabled devices, alerts that an earthquake is happening in your area. There is no need to subscribe.

- **Free MyShake App**: You can download the free MyShake App which will send earthquake alerts to your cell phone or WEA enabled device when you do not have cell service but do have Wi-Fi.

Website

EARTHQUAKE.CA.GOV

Directions

1. Check your phone to make sure the alerts are activated.

2. Visit the Apple App Store or Google Play to download the application available in both English and Spanish.

3. Go to the System Settings in your cell phone or WEA enabled device, and make sure that location services are turned on.
**WILDFIRE ALERTS & RESOURCES**

**CAL FIRE TEXT ALERTS**

*About*

You can sign up using your phone number and zip code to receive text alerts about wildfires near you. Sign up using the website.

*Website*

[PLAN.READYFORWILDFIRE.ORG](PLAN.READYFORWILDFIRE.ORG)

**CAL FIRE EMAIL NEWS**

*About*

You can receive real-time, county-specific updates on wildfires in your area via email. Sign up using the website.

*Website*

[TINYURL.COM/CALFIREMEDIA](TINYURL.COM/CALFIREMEDIA)

**CAL FIRE WILDFIRE INCIDENTS**

*About*

You can receive accurate updates about wildfires near you by entering in your zip code. Go to this website to view all active wildfires near you.

*Website*

[INCIDENTS.READYFORWILDFIRE.ORG](INCIDENTS.READYFORWILDFIRE.ORG)

**STATE OF CALIFORNIA WILDFIRE RESOURCES**

*About*

You can find a list of wildfire resources on a variety of issues, such as sheltering, transportation impacts and power shut-offs.

*Website*

[RESPONSE.CA.GOV](RESPONSE.CA.GOV)
READY FOR WILDFIRE WEB-BASED APP

About
If you take a short survey to identify your living situation, the web-based app will send you free and personalized steps you can take to prepare for wildfires in your area. You can access the web-based app and survey through a computer, tablet or mobile phone by going to the website.

Website
Available in English and Spanish: PLAN.READYFORWILDFIRE.ORG

Directions
READY FOR WILDFIRE is not available in Google Play or the iOS App Store. You can save the web-based app directly to your mobile phone home screen for quick access.

1. From your mobile phone, visit PLAN.READYFORWILDFIRE.ORG.

2. For Android users, you will see an “Add to Home Screen” pop-up message to save the web app to your device home screen.

3. For iPhone users, you can click the share option and scroll and tap the “Add to Home Screen” button.

LAKE COUNTY FIRE SAFE COUNCILS

About
You can find valuable local preparedness resources, including current fire weather information and evacuation planning tips you may need in order to mitigate the effects of and to survive wildland fire.

Lake County Fire Safe Council
FIRESAFELAKE.ORG

South Lake County Fire Safe Council
SOUTHLAKEFIRESAFECOUNCIL.ORG
LAKE COUNTY RECOVERS

About
You can find information about how to recover after wildfires in Lake County. You’ll find information about financial assistance and more. Check back often as information will be added about debris removal, loans, and other resources to help residents recover.

Website
RECOVERY.LAKECOUNTYCA.GOV
PUBLIC SAFETY POWER SHUTOFF ALERTS (PSPS)

About
During extreme weather or wildfire conditions, your local energy company may need to shut off the power. You can sign up to receive notifications in advance.

Website
You can register online for PSPS alerts from SoCal Edison, SDGE or PG&E. You will also find on this website fact sheets and checklists on how you can prepare for a PSPS.

TINYURL.COM/PGELAKEPSPS

PG&E, Serving Lake County
1-877-9000-PGE or text ENROLL to 97633

Lake County PSPS Resources
TINYURL.COM/LAKEPSPSINFO

POWER SHUTOFF HOTLINE

About
If you are a medically vulnerable Californian, during a power shutoff, you can call this hotline to find resources within your area. Assistance is available in many languages and 711 Telecommunications Relay Services are also available for persons with a hearing or speech disability.

Phone Number
(833) 284-3473

Phone Line Hours
Daily, 9:00am-9:00pm
**POWER SHUTOFF RESOURCES**

**MEDICAL BASELINE NOTIFICATION**

**About**

If you are dependent on electricity for a medical device such as a breathing machine, power wheelchair, home oxygen or dialysis, you can be added to your energy company’s list of customers who have urgent electrical needs. Your energy company may send extra alerts or knock on your door to ensure your safety during Public Safety Power Shutoffs. Be sure you call your electrical company to notify them of your electricity needs. Information is available in many languages.

**Website**

Medical Baseline Application: [TINYURL.COM/MEDICAL-BASELINE](http://TINYURL.COM/MEDICAL-BASELINE)

Self-Generation Battery Incentive Program: [TINYURL.COM/PGE BATTERY](http://TINYURL.COM/PGE BATTERY)

**Apply by Phone**

1-800-743-5000

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**DISABILITY DISASTER ACCESS & SERVICES**

**About**

If you rely on power to operate life-sustaining medical devices (CPAP, BiPAP, oxygen, communication device, power wheelchair, etc.), your local Independent Living Center may be able to assist you with costs associated with accessible transportation, short-term housing support during a PSPS and/or a loaner back-up battery system. Go to the website or call for more information. Information available in many languages.

**Website**

[MYDSL.C.ORG/PGE-BATTERY-LOAN-PROGRAM](http://MYDSL.C.ORG/PGE-BATTERY-LOAN-PROGRAM)

**Phone Number**

(707) 636-3073

**Phone Line Hours**

Monday-Friday, 8:30am-5:00pm
**COVID-19 RESOURCES**

**LAKE COUNTY COVID-19 INFORMATION**

*About*
You can get answers to questions about COVID-19, including testing sites in Lake County. Information available in English and Spanish.

*Website*
- English: [HEALTH.CO.LAKE.US](HEALTH.CO.LAKE.US)
- Spanish: [TINYURL.COM/LAKECOVIDESPANOL](TINYURL.COM/LAKECOVIDESPANOL)

To contact Public Health regarding the coronavirus, call (707) 263-8174 or email MHOAC@LAKECOUNTYCA.GOV.

**CALIFORNIA CORONAVIRUS INFORMATION**

*About*
You can get answers to questions about COVID-19 safety, testing, closures workplace safety and more. You can track your county’s daily statistics.

*Website*
[CVID19.CA.GOV](COVID19.CA.GOV)

*Phone Number*
(833) 544-2374

*Phone Line Open*
Monday-Friday, 8:00am-8:00pm
Saturday-Sunday, 8:00am-5:00pm

**COVID-19 GUIDE FOR IMMIGRANT CALIFORNIANS**

*About*
If you’re an immigrant living in California, you can learn how to protect yourself, your family, and your community from COVID-19 regardless of your immigration status. You can read the guide in English, Spanish, Chinese, Korean, Vietnamese and Filipino.

*Website*
[TINYURL.COM/GUIDEFORALL](TINYURL.COM/GUIDEFORALL)
REFERENCES

1. Lake County Local Hazard Mitigation Plan Update, 2018

2. Emergency Operations Plan Lake Operational Area, Office of Emergency Services, 2020
   https://tinyurl.com/LakeEmergencyOperationsPlan


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