LISTOS CALIFORNIA EMERGENCY PREPAREDNESS CAMPAIGN

Far too often, the people and communities hardest hit by natural disasters are those least equipped to survive them. The Listos California Emergency Preparedness Campaign helps highly vulnerable populations get ready for wildfires, earthquakes and floods, before disasters strike. (Listos means “ready” in Spanish.)

Emergency alerts are the cornerstone of readiness and all Californians should receive them. But in too many counties, few people do. To help, we created customized Disaster Directories for all 58 counties in both English and Spanish. Each directory provides:

- A brief profile of the county’s disaster risks
- Relevant vulnerabilities of its residents
- State and local alert resources for
  – General emergencies
  – Earthquakes
  – Wildfires
  – Public Safety Power Shutoffs
- Resources for people who are medically dependent on electricity
- State and county resources on COVID-19

Listos California hopes these Disaster Directories help bridge the gap between people in harm’s way and alerts that save lives. Please note that this directory is accurate as of the date on its cover. Be sure to check the status of any resource for the latest updates.

Karen Baker
Architect and Co-Chair of Listos California Emergency Preparedness Campaign
Senior Advisor in the Governor’s Office of Emergency Services (Cal OES)

Anchored at the California Office of Emergency Services, Listos California was launched in 2019 through an investment of public funds by Governor Gavin Newsom and state lawmakers. For more tools and tips to prepare for disasters, go to LISTOSCALIFORNIA.ORG.
GUIDED SEARCH DIRECTORY

- CLICK ON ANY ICON TO JUMP TO THAT SECTION.
- CLICK ON “DISASTER DIRECTORY” ON ANY PAGE FOOTER TO RETURN TO THIS PAGE.
- ORANGE HIGHLIGHTS INDICATE COUNTY-SPECIFIC RESOURCES.

COUNTY OVERVIEW

DISASTER RESOURCES

COUNTRY RESOURCES

EMERGENCY ALERTS

EARTHQUAKE ALERTS

WILDFIRE ALERTS

UTILITY NOTIFICATIONS

COVID-19 RESOURCES
COUNTY OVERVIEW

IMPERIAL COUNTY AT A GLANCE

Imperial County: Located in the southeast corner of California, bordering Arizona and Mexico; ranked as one of the top 10 agricultural counties in the state

Major cities: 7 incorporated cities, the Quechan Indian Tribe and 8 unincorporated communities

Imperial County is subject to a wide range of natural and man-made hazards. Millions of commuters and tons of cargo routinely pass through its 3 international ports of entry, creating complications in the effective management of disaster risk throughout the county. Drought and severe weather, coupled with the county’s desert topography, increase the vulnerability to agricultural hazards. Varying degrees of flooding caused by heavy precipitation or flash flood events also occur annually. Storage and transportation of hazardous materials through the county poses the potential to generate a hazardous material incident. The Salton Buttes, considered high-hazard volcanoes, are located near high-population areas and are among the several geologic hazards that occur within the county, including earthquakes and other seismic events.
COUNTY OVERVIEW

IMPERIAL COUNTY BY THE NUMBERS

35 M
Annual crossings into the U.S. from Mexico through Imperial County’s busiest International Ports of Entry.¹

11
Number of earthquakes of magnitude 6.0 or greater on the Richter scale that have occurred in the county over the last 100 years.¹

89.2
Miles of pipeline that transport hazardous materials within the county.¹

34.1%
Percentage of jobs in the county susceptible to agricultural hazards.²

33.3%
Residents with limited English proficiency, higher than the California average.³

24%
Residents living in poverty, higher than the California average.³
IMPERIAL COUNTY HAZARDS

Multi-Hazard Vulnerability Index

Earthquake Hazard

Wildfire Hazard

Flood Hazard
What are Emergency Alerts?

When emergencies and disasters strike, public safety agencies use different types of alerts to send emergency information to your cell phone, landline, radio or television.

What are the main types of Emergency Alerts?

- **Wireless Emergency Alerts (WEA)** are a national service that sends a vibration, loud tone and short message through your phone if an emergency is nearby. You must have a cell phone that is WEA enabled to receive alerts. You don’t need to sign up and there is no charge to you. You can check the settings in your phone to make sure the alerts are activated.

- **The Emergency Alert System** can be used by state and local officials to deliver important emergency messages to your TV or Radio.

- **Mass Notification Systems** like reverse 9-1-1 send an alert to your landline phone if you are in an affected area. Check with your city or county to see if you need to opt into this service.

- **Outdoor Warning Sirens** warn you to get inside immediately for more information. These can only be heard outside.

- **Weather Radios** will broadcast loud alert sounds during an emergency. If the power is out and your TV is not working, these radios can still broadcast continuous weather and emergency information specific to your area, 24/7.
LISTOS CALIFORNIA

About
Listos California is the state of California’s emergency preparedness campaign. (Listos means “ready” in Spanish.) You can find 5 easy steps to prepare for any natural disaster at their website. You will also find tips and tools to help you during the COVID-19 pandemic.

Website
LISTOSCALIFORNIA.ORG

Text
Text LISTOSCA to 72345 to receive tips in English or Spanish on how to prepare for natural disasters. You will receive one tip per day, at the time of your choice, over the course of one week.

DISASTER RESOURCES FOR IMMIGRANT CALIFORNIANS

About
If you are an immigrant Californian, you can find links to disaster recovery resources and information on ensuring your health and safety. Resources are available in a variety of languages.

Website
TINYURL.COM/CALIFORNIAIG

STATE OF CALIFORNIA OFFICE OF EMERGENCY SERVICES

About
You can find the latest emergency news for any disaster, and tips on readiness for individuals, families, businesses, schools and more.

Website
CALOES.CA.GOV
GENERAL EMERGENCY ALERTS

IMPERIAL COUNTY REVERSE 911

About
You can register to receive emergency notifications from Imperial County. By signing up, you can receive emergency email or voice messages on your cell phone, VoIP phone and/or email. If you have a landline phone, your number has already been registered, however, you will need to register your cellular, Voice Over Internet Protocol (VoIP) or TTY numbers to receive notifications on those devices. All information will be kept strictly confidential. Notifications are available in English and Spanish.

Register Online
TINYURL.COM/IMPERIALALERT

Directions
Visit TINYURL.COM/IMPERIALALERT and sign up to receive alerts via cell phone, email, VoIP or TTY/TDD device.

LOCAL RADIO STATIONS FOR EMERGENCY ALERTS

About
You can tune into your local radio station to receive emergency information.

Radio Stations
IMPERIAL COUNTY RADIO STATION KXO 1230 AM
IMPERIAL COUNTY RADIO STATION KQVO 97.7 FM
SAN DIEGO COUNTY RADIO STATION KPBS 97.7 FM

IMPERIAL COUNTY SOCIAL MEDIA

About
GENERAL EMERGENCY ALERTS

CALIFORNIA EMERGENCY ALERTS

About
Each county in California has an alerting program that you can sign up for to receive alerts if an emergency situation were to arise in your county. If you work in one county, but you live in another, you can sign up for both using this website.

Website
CALALERTS.ORG

Directions
1. Visit CALALERTS.ORG and click SIGN UP in the top right corner.
2. Click the name of your county. You can sign up for your county’s alert system by following the directions.

You can find preparedness messaging and emergency updates by following the social media sites below.

Twitter
@IMPERIALCNTYCA
@ICPUBLICHEALTH FACEBOOK.COM/ICPUBLICHEALTH
@IMPCOSHERIFF FACEBOOK.COM/IMPCOSHERIFF
@ICFD_OES FACEBOOK.COM/ICFD.OES
@ICFD_OES FACEBOOK.COM/IMPERIALCOUNTYEMS

Facebook
FACEBOOK.COM/IMPERIALCNTYCA
EARTHQUAKE EMERGENCY ALERTS

CALIFORNIA EARTHQUAKE EARLY WARNING

About
The California Earthquake Early Warning System delivers warnings to Drop, Cover and Hold On via cell phones before the strongest shaking arrives. There are two ways to receive the alerts:

- **WEA Alerts**: ShakeAlert messages can be sent to your cell phone or other WEA enabled devices, alerts that an earthquake is happening in your area. There is no need to subscribe.

- **Free MyShake App**: You can download the free MyShake App which will send earthquake alerts to your cell phone or WEA enabled device when you do not have cell service but do have Wi-Fi.

Website
EARTHQUAKE.CA.GOV

Directions
1. Check your phone to make sure the alerts are activated.

2. Visit the Apple App Store or Google Play to download the application available in both English and Spanish.

3. Go to the System Settings in your cell phone or WEA enabled device, and make sure that location services are turned on.
WILDFIRE ALERTS & RESOURCES

CAL FIRE TEXT ALERTS
About
You can sign up using your phone number and zip code to receive text alerts about wildfires near you. Sign up using the website.

Website
PLAN.READYFORWILDFIRE.ORG

CAL FIRE EMAIL NEWS
About
You can receive real-time, county-specific updates on wildfires in your area via email. Sign up using the website.

Website
TINYURL.COM/CALFIREMEDIA

CAL FIRE WILDFIRE INCIDENTS
About
You can receive accurate updates about wildfires near you by entering in your zip code. Go to this website to view all active wildfires near you.

Website
INCIDENTS.READYFORWILDFIRE.ORG

STATE OF CALIFORNIA WILDFIRE RESOURCES
About
You can find a list of wildfire resources on a variety of issues, such as sheltering, transportation impacts and power shut-offs.

Website
RESPONSE.CA.GOV
READY FOR WILDFIRE WEB-BASED APP

About
If you take a short survey to identify your living situation, the web-based app will send you free and personalized steps you can take to prepare for wildfires in your area. You can access the web-based app and survey through a computer, tablet or mobile phone by going to the website.

Website
Available in English and Spanish: PLAN.READYFORWILDFIRE.ORG

Directions
READY FOR WILDFIRE is not available in Google Play or the iOS App Store. You can save the web-based app directly to your mobile phone home screen for quick access.

1. From your mobile phone, visit PLAN.READYFORWILDFIRE.ORG.
2. For Android users, you will see an “Add to Home Screen” pop-up message to save the web app to your device home screen.
3. For iPhone users, you can click the share option and scroll and tap the “Add to Home Screen” button.
# Utility Shutoff Resources

## Power Shutoff Alerts

**About**

During extreme weather or emergency situations, your local energy company may need to shut off the power. To ensure you receive notifications, you must update your Imperial Irrigation District account information. Information is available in English and Spanish.

**Website**

TINYURL.COM/IMPERIALENERGYALERT

Imperial Irrigation District, Providing Energy to Imperial County

To receive emergency information by phone call 1-800-303-7756

## Gas Shutoff Information

**About**

Knowing the location of your main gas service shutoff valve will help you turn off the gas supply to your entire facility or home quickly in case of an emergency. You can learn more by visiting the website below. Information is available in English and Spanish.

**Website**

TINYURL.COM/IMPERIALGASSHUTOFF

SoCalGas, Providing Natural Gas to Imperial County

To receive emergency information by phone call 1-800-427-2200

**For Multilingual Customers**

- Spanish: 1-800-342-4545 (24 hours a day, 7 days a week)
- Chinese: 1-800-427-1429
- Yue Chinese: 1-800-427-1420
- Korean: 1-800-427-0471
- Vietnamese: 1-800-427-0478
- Other languages: 1-888-427-1345
UTILITY SHUTOFF RESOURCES

DISABILITY DISASTER ACCESS & RESOURCES

About
If you rely on power to operate life-sustaining medical devices (CPAP, BiPAP, oxygen, communication device, power wheelchair, etc.), your local Independent Living Center may be able to assist you with costs associated with accessible transportation, short-term housing support during an emergency and/or a loaner back-up battery system. Go to the website or call for more information. Information available in English and Spanish.

Website

ACCESSTOINDEPENDENCE.ORG/IMPERIALVALLEY

Phone Number
(760) 768-2044

Phone Line Hours
Monday-Friday, 8:30am-4:30pm
COVID-19 RESOURCES

**IMPERIAL COUNTY COVID-19 INFORMATION AND HOTLINE**

*About*
You can get answers to questions about COVID-19, including testing sites in Imperial County. Information is available in English and Spanish.

*Website*
[TINYURL.COM/IMPERIALCOVID](TINYURL.COM/IMPERIALCOVID)

*COVID-19 Hotline*
(442) 265-6700

*Hotline Hours*
Daily, 8:00am-5:00pm

**CALIFORNIA CORONAVIRUS INFORMATION**

*About*
You can get answers to questions about COVID-19 safety, testing, closures workplace safety and more. You can track your county’s daily statistics.

*Website*
[COVID19.CA.GOV](COVID19.CA.GOV)

*Phone Number*
(833) 544-2374

*Phone Line Open*
Monday-Friday, 8:00am-8:00pm
Saturday-Sunday, 8:00am-5:00pm

**COVID-19 GUIDE FOR IMMIGRANT CALIFORNIANS**

*About*
If you’re an immigrant living in California, you can learn how to protect yourself, your family, and your community from COVID-19 regardless of your immigration status. You can read the guide in English, Spanish, Chinese, Korean, Vietnamese and Filipino.

*Website*
[TINYURL.COM/GUIDEFORALL](TINYURL.COM/GUIDEFORALL)
REFERENCES


3. Listos California Emergency Preparedness Campaign, Vulnerability Profile for Imperial County, Mathew C. Schmidlein, PhD and Maye Saephanh, 2019.

Icon/Graphic Attributions:
Pg. 2 (listed from top; left to right):
TheNounProject.com / Iconathon, Red Cross Red Crescent Climate Centre, jhon, Robert Leonardo, Mauro Lucchesi, Tuong Tam, Arthur Shlain, AyubIrawan
Pgs. 3, 5–6 (County maps): Listos California Emergency Preparedness Campaign
Pg. 4 (listed from top; left to right):
IcoLabs, Mauro Lucchesi, Template, Art Shop, Imgpopicon, Humans3