LISTOS CALIFORNIA EMERGENCY PREPAREDNESS CAMPAIGN

Far too often, the people and communities hardest hit by natural disasters are those least equipped to survive them. The Listos California Emergency Preparedness Campaign helps highly vulnerable populations get ready for wildfires, earthquakes and floods, before disasters strike. (Listos means “ready” in Spanish.)

Emergency alerts are the cornerstone of readiness and all Californians should receive them. But in too many counties, few people do. To help, we created customized Disaster Directories for all 58 counties in both English and Spanish. Each directory provides:

- A brief profile of the county’s disaster risks
- Relevant vulnerabilities of its residents
- State and local alert resources for
  - General emergencies
  - Earthquakes
  - Wildfires
  - Public Safety Power Shutoffs
- Resources for people who are medically dependent on electricity
- State and county resources on COVID-19

Listos California hopes these Disaster Directories help bridge the gap between people in harm’s way and alerts that save lives. Please note that this directory is accurate as of the date on its cover. Be sure to check the status of any resource for the latest updates.

Karen Baker
Architect and Co-Chair of Listos California Emergency Preparedness Campaign
Senior Advisor in the Governor’s Office of Emergency Services (Cal OES)

Anchored at the California Office of Emergency Services, Listos California was launched in 2019 through an investment of public funds by Governor Gavin Newsom and state lawmakers. For more tools and tips to prepare for disasters, go to LISTOSCALIFORNIA.ORG.
GUIDED SEARCH DIRECTORY

- Click on any icon to jump to that section.
- Click on “Disaster Directory” on any page footer to return to this page.
- Orange highlights indicate county-specific resources.

COUNTY OVERVIEW  DISASTER RESOURCES  COUNTY RESOURCES  EMERGENCY ALERTS

EARTHQUAKE ALERTS  WILDFIRE ALERTS  POWER NOTIFICATIONS  COVID-19 RESOURCES
FRESNO COUNTY AT A GLANCE

Fresno County: Located in the Great Central Valley. Ranked as the top agricultural producing county in the United States.¹

Major cities: 15 major cities (including Fresno, Clovis, Sanger, Reedley and Selma) and many unincorporated areas.

Fresno County has experienced a variety of emergencies that have developed into disasters, both natural and man-made. The county is most vulnerable to Flooding, Wildfire, Severe Weather and Agricultural Hazards.² Ranked as the 8th most socially vulnerable county (out of 58) in California; many residents of Fresno County face greater susceptibility to hazards.²
Fresno County By The Numbers

29,667
Acres burned in Mineral Fire, July 2020. Areas of greatest wildfire risk are west of Interstate 5, the San Joaquin River Watershed and the Kings River Watershed.¹

36
Number of dams in Fresno County, 4 of which pose a significant threat should a failure occur: Big Dry, Fancher Creek, Friant, and Pine Flat.²

1 in 3
Jobs susceptible to agricultural hazards within the County, including drought, freeze and other severe weather events.¹

69.8%
Residents who are Non-white or Hispanic,³ higher than the California Average.

25.4%
Residents who live in poverty,³ higher than the California average.
FRESNO COUNTY VULNERABILITIES

Social Vulnerability

Limited English Language Proficiency

People in Poverty

Disability
When emergencies and disasters strike, public safety agencies use different types of alerts to send emergency information to your cell phone, landline, radio or television.

What are the main types of Emergency Alerts?

- **Wireless Emergency Alerts (WEA)** are a national service that sends a vibration, loud tone and short message through your phone if an emergency is nearby. You must have a cell phone that is WEA enabled to receive alerts. You don’t need to sign up and there is no charge to you. You can check the settings in your phone to make sure the alerts are activated.

- **The Emergency Alert System** can be used by state and local officials to deliver important emergency messages to your TV or Radio.

- **Mass Notification Systems** like reverse 9-1-1 send an alert to your landline phone if you are in an affected area. Check with your city or county to see if you need to opt into this service.

- **Outdoor Warning Sirens** warn you to get inside immediately for more information. These can only be heard outside.

- **Weather Radios** will broadcast loud alert sounds during an emergency. If the power is out and your TV is not working, these radios can still broadcast continuous weather and emergency information specific to your area, 24/7.
**LISTOS CALIFORNIA**

**About**

Listos California is the state of California’s emergency preparedness campaign. (Listos means “ready” in Spanish.) You can find 5 easy steps to prepare for any natural disaster at their website. You will also find tips and tools to help you during the COVID-19 pandemic.

**Website**

LISTOSCALIFORNIA.ORG

**Text**

Text LISTOSCA to 72345 to receive tips in English or Spanish on how to prepare for natural disasters. You will receive one tip per day, at the time of your choice, over the course of one week.

**DISASTER RESOURCES FOR IMMIGRANT CALIFORNIANS**

**About**

If you are an immigrant Californian, you can find links to disaster recovery resources and information on ensuring your health and safety. Resources are available in a variety of languages.

**Website**

TINYURL.COM/CALIFORNIAIG

**STATE OF CALIFORNIA OFFICE OF EMERGENCY SERVICES**

**About**

You can find the latest emergency news for any disaster, and tips on readiness for individuals, families, businesses, schools and more.

**Website**

CALOES.CA.GOV
GENERAL EMERGENCY ALERTS

FRESNO COUNTY EMERGENCY ALERTS

About
You can opt-in to receive emergency notifications from Fresno County via phone calls, text messaging, email and more. You can register multiple communication methods, and multiple addresses to receive emergency alert notifications near you.

Website
TINYURL.COM/FRESNOALERT

Directions
1. Visit TINYURL.COM/FRESNOALERT and sign up for a new account
2. Once registered you can choose to receive alerts via text, cell phone, email, landline phone, or TTY device.

LOCAL RADIO STATION FOR EMERGENCY ALERTS

About
You can tune into your local radio station to receive emergency information.

Radio Station
FRESNO COUNTY RADIO STATION KMJ 580 AM

CALIFORNIA EMERGENCY ALERTS

About
Each County in California has an alerting program that you can sign up for to receive alerts if an emergency situation were to arise in your county. If you work in one county, but you live in another, you can sign up for both using this website.

Website
CALALERTS.ORG

Directions
1. Visit calalerts.org and click SIGN UP in the top right corner
2. Click the name of your county. You can sign up for your county’s alert system by following the directions.
GENERAL EMERGENCY ALERTS

CALIFORNIA EMERGENCY ALERTS

About
Each County in California has an alerting program that you can sign up for to receive alerts if an emergency situation were to arise in your county. If you work in one county, but you live in another, you can sign up for both using this website.

Website
CALALERTS.ORG

Directions
1. Visit CALALERTS.ORG and click SIGN UP in the top right corner
2. Click the name of your county. You can sign up for your county’s alert system by following the directions.
EARTHQUAKE EMERGENCY ALERTS

CALIFORNIA EARTHQUAKE EARLY WARNING

About

The California Earthquake Early Warning System delivers warnings to Drop, Cover and Hold On via cell phones before the strongest shaking arrives. There are two ways to receive the alerts:

WEA Alerts: ShakeAlert messages can be sent to your cell phone or other WEA enabled devices, alerts that an earthquake is happening in your area. There is no need to subscribe.

Free MyShake App: You can download the free MyShake App which will send earthquake alerts to your cell phone or WEA enabled device when you do not have cell service but do have Wi-Fi.

Website

EARTHQUAKE.CA.GOV

Directions

1. Check your phone to make sure the alerts are activated.

2. Visit the Apple App Store or Google Play to download the application available in both English and Spanish.

3. Go to the System Settings in your cell phone or WEA enabled device, and make sure that location services are turned on.
WILDFIRE ALERTS & RESOURCES

CAL FIRE TEXT ALERTS

About
You can sign up using your phone number and zip code to receive text alerts about wildfires near you. Sign up using the website.

Website
PLAN.READYFORWILDFIRE.ORG

CAL FIRE EMAIL NEWS

About
You can receive real-time, county-specific updates on wildfires in your area via email. Sign up using the website.

Website
TINYURL.COM/CALFIREMEDIA

CAL FIRE WILDFIRE INCIDENTS

About
You can receive accurate updates about wildfires near you by entering in your zip code. Go to this website to view all active wildfires near you.

Website
INCIDENTS.READYFORWILDFIRE.ORG

STATE OF CALIFORNIA WILDFIRE RESOURCES

About
You can find a list of wildfire resources on a variety of issues, such as sheltering, transportation impacts and power shut-offs.

Website
RESPONSE.CA.GOV
WILDFIRE ALERTS & RESOURCES

READY FOR WILDFIRE WEB-BASED APP

About
If you take a short survey to identify your living situation, the web-based
app will send you free and personalized steps you can take to prepare
for wildfires in your area. You can access the web-based app and survey
through a computer, tablet or mobile phone by going to the website.

Website
Available in English and Spanish: PLAN.READYFORWILDFIRE.ORG

Directions
READY FOR WILDFIRE is not available in Google Play or the iOS App Store.
You can save the web-based app directly to your mobile phone home screen
for quick access.

1. From your mobile phone, visit PLAN.READYFORWILDFIRE.ORG.

2. For Android users, you will see an “Add to Home Screen” pop-up
   message to save the web app to your device home screen.

3. For iPhone users, you can click the share option and scroll and tap
   the “Add to Home Screen” button.

FRESNO COUNTY OFFICE OF EMERGENCY SERVICES

About
You can receive information to assist with planning, preparedness, response
and recovery efforts for all types of disasters.

Website
FCDPH.ORG/OES
POWER SHUTOFF RESOURCES

PUBLIC SAFETY POWER SHUTOFF ALERTS (PSPS)

About
During extreme weather or wildfire conditions, your local energy company may need to shut off the power. You can sign up to receive notifications in advance.

Website
You can register online for PSPS alerts from SoCal Edison, SDGE or PG&E. You will also find on this website fact sheets and checklists on how you can prepare for a PSPS.

PREPAREFORPOWERDOWN.COM

Phone
You can register by phone for PSPS alerts.

PG&E, Serving Fresno County
1-877-9000-PGE or text ENROLL to 97633

Southern California Edison, Fresno County
1-855-549-3800 or text ENROLL to 28954

POWER SHUTOFF HOTLINE

About
If you are a medically vulnerable Californian, during a power shutoff, you can call this hotline to find resources within your area. Assistance is available in many languages and 711 Telecommunications Relay Services are also available for persons with a hearing or speech disability.

Phone Number
(833) 284-3473

Phone Line Hours
Daily, 9:00am-9:00pm
POWER SHUTOFF RESOURCES

MEDICAL BASELINE NOTIFICATION

About
If you are dependent on electricity for a medical device such as a breathing machine, power wheelchair, home oxygen or dialysis, you can be added to your energy company’s list of customers who have urgent electrical needs. Your energy company may send extra alerts or knock on your door to ensure your safety during Public Safety Power Shutoffs. Be sure you call your electrical company to notify them of your electricity needs.

Website
Medical Baseline Application TINYURL.COM/SCEBASELINE
ADA Emergency Power Planning Checklist TINYURL.COM/PSPSOUT

DISABILITY DISASTER ACCESS & RESOURCES

About
If you rely on power to operate life-sustaining medical devices (CPAP, BiPAP, oxygen, communication device, power wheelchair, etc.), your local Independent Living Center may be able to assist you with costs associated with accessible transportation, short term housing support during a PSPS, and/or a loaner back-up battery system. Go to the website or call for more information.

Website
RICV.ORG

Phone Numbers
(559) 221-2330
Toll Free: (800) 244-2274

Phone Line Hours
Leave a detailed message and a representative will return your call.
COVID-19 RESOURCES

FRESNO COUNTY COVID-19 INFORMATION
About
You can get answers to questions about COVID-19, including testing sites in Fresno County. Information is available in several languages.
Website
FCDPH.ORG/COVID19

CALIFORNIA CORONAVIRUS INFORMATION
About
You can get answers to questions about COVID-19 safety, testing, closures, workplace safety and more. You can track your county’s daily statistics.
Website
COVID19.CA.GOV
Phone Number
(833) 544-2374
Phone Line Open
Monday-Friday, 8:00am-8:00pm
Saturday-Sunday, 8:00am-5:00pm

COVID-19 GUIDE FOR IMMIGRANT CALIFORNIANS
About
If you’re an immigrant living in California, you can learn how to protect yourself, your family, and your community from COVID-19 regardless of your immigration status. You can read the guide in English, Spanish, Chinese, Korean, Vietnamese and Filipino.
Website
TINYURL.COM/GUIDEFORALL
REFERENCES

2. Fresno County Multi-Jurisdictional Hazard Mitigation Plan, 2018, https://www.co.fresno.ca.us/home/showdocument?id=35154

Icon/Graphic Attributions:
Pg. 2 (listed from top; left to right):
TheNounProject.com / Iconathon, Red Cross Red Crescent Climate Centre, jhon, Robert Leonardo, Mauro Lucchesi, Tuong Tam, Arthur Shlain, Ayubrawan
Pgs. 3, 5–6 (County maps): Listos California Emergency Preparedness Campaign
Pg. 4 (listed from top; left to right):
DesignTools, MMVector, ArtShop, ImgPopIcon, Humans3