LISTOS CALIFORNIA EMERGENCY PREPAREDNESS CAMPAIGN

Far too often, the people and communities hardest hit by natural disasters are those least equipped to survive them. The Listos California Emergency Preparedness Campaign helps highly vulnerable populations get ready for wildfires, earthquakes and floods, before disasters strike. (Listos means “ready” in Spanish.)

Emergency alerts are the cornerstone of readiness and all Californians should receive them. But in too many counties, few people do. To help, we created customized Disaster Directories for all 58 counties in both English and Spanish. Each directory provides:

- A brief profile of the county’s disaster risks
- Relevant vulnerabilities of its residents
- State and local alert resources for
  - General emergencies
  - Earthquakes
  - Wildfires
  - Public Safety Power Shutoffs
- Resources for people who are medically dependent on electricity
- State and county resources on COVID-19

Listos California hopes these Disaster Directories help bridge the gap between people in harm’s way and alerts that save lives. Please note that this directory is accurate as of the date on its cover. Be sure to check the status of any resource for the latest updates.

Karen Baker

Architect and Co-Chair of Listos California Emergency Preparedness Campaign
Senior Advisor in the Governor’s Office of Emergency Services (Cal OES)

Anchored at the California Office of Emergency Services, Listos California was launched in 2019 through an investment of public funds by Governor Gavin Newsom and state lawmakers. For more tools and tips to prepare for disasters, go to LISTOSCALIFORNIA.ORG.
GUIDED SEARCH DIRECTORY

- Click on any icon to jump to that section.
- Click on “Disaster Directory” on any page footer to return to this page.
- Orange highlights indicate county-specific resources.
COUNTY OVERVIEW

EL DORADO COUNTY AT A GLANCE

El Dorado County: Located in northern California stretching from Sacramento County to Lake Tahoe and the Nevada border

Major cities: 2 incorporated cities (Placerville and South Lake Tahoe), the Shingle Springs Band of Miwok Indians and many unicorporated communities

With geologically diverse terrain, ranging from sweeping foothills, high mountain areas and the South Lake Tahoe Basin, El Dorado County is exposed to a wide range of hazards which may include drought, severe weather events, avalanche and potential dam failure. The county is situated in a region that dramatically drops in elevation from the Sierra Nevada in the East, to the western portion of the county, where excess rain on snow can contribute to major downstream flooding events.¹ Heavily forested regions throughout the county—together with large areas of steep terrain—creates a challenging environment for wildfire containment.² With a wide distribution of population, and 78% of it’s residents living in unincorporated areas, evacuation vulnerability is considered high for El Dorado County.²
COUNTY OVERVIEW

EL DORADO COUNTY BY THE NUMBERS

61%
Percentage of housing units in high to extreme risk of wildfire.\(^3\)

49
Number of dams in El Dorado County, 7 of which are rated as extremely high or high hazard.\(^1\)

10
Average number of severe storm events each year within El Dorado County.

27
Number of drought events in El Dorado County recorded from 2012–2018.\(^1\)

189
Number of hail, heavy rain, wind and tornado incidents in El Dorado County since 2004, creating $515,480,000 in damages.

13.2%
Residents who are disabled, higher than the California average.\(^4\)
EL DORADO COUNTY VULNERABILITIES

People in Poverty

Disability

Limited English Language Proficiency

Age 65 and Over
WHAT ARE EMERGENCY ALERTS?

When emergencies and disasters strike, public safety agencies use different types of alerts to send emergency information to your cell phone, landline, radio or television.

What are the main types of Emergency Alerts?

- **Wireless Emergency Alerts (WEA)** are a national service that sends a vibration, loud tone and short message through your phone if an emergency is nearby. You must have a cell phone that is WEA enabled to receive alerts. You don’t need to sign up and there is no charge to you. You can check the settings in your phone to make sure the alerts are activated.

- **The Emergency Alert System** can be used by state and local officials to deliver important emergency messages to your TV or Radio.

- **Mass Notification Systems** like CodeRed will send an alert to your landline phone if you are in an affected area. Check with your city or county to see if you need to opt into this service.

- **Weather Radios** will broadcast loud alert sounds during an emergency. If the power is out and your TV is not working, these radios can still broadcast continuous weather and emergency information specific to your area, 24/7.
**LISTOS CALIFORNIA**

About

Listos California is the state of California’s emergency preparedness campaign. (Listos means “ready” in Spanish.) You can find 5 easy steps to prepare for any natural disaster at their website. You will also find tips and tools to help you during the COVID-19 pandemic.

Website

LISTOSCALIFORNIA.ORG

Text

Text LISTOSCA to 72345 to receive tips in English or Spanish on how to prepare for natural disasters. You will receive one tip per day, at the time of your choice, over the course of one week.

**DISASTER RESOURCES FOR IMMIGRANT CALIFORNIANS**

About

If you are an immigrant Californian, you can find links to disaster recovery resources and information on ensuring your health and safety. Resources are available in a variety of languages.

Website

TINYURL.COM/CALIFORNIAIG

**STATE OF CALIFORNIA OFFICE OF EMERGENCY SERVICES**

About

You can find the latest emergency news for any disaster, and tips on readiness for individuals, families, businesses, schools and more.

Website

CALOES.CA.GOV
GENERAL EMERGENCY ALERTS

CodeRED, EL DORADO COUNTY EMERGENCY ALERT SYSTEM

About
You can register to receive emergency notifications from El Dorado County via phone calls, text messaging, email and more. You can register multiple communication methods and addresses to receive emergency alert notifications near you. All information is kept confidential.

For Assistance by Phone
(530) 621-5895

Register Online
READY.EDSO.ORG

Register via Text
Text ELDOALERT to 99411

Directions
1. Visit READY.EDSO.ORG and sign up for a new account. You can create a managed account, or simply review and submit your information. Creating a managed account gives you access to modify your existing notification settings and contact information.

2. Once registered, you can choose to receive alerts via text, cell phone, email or TTY device.

EL DORADO COUNTY SOCIAL MEDIA
GENERAL EMERGENCY ALERTS

CALIFORNIA EMERGENCY ALERTS

About
Each county in California has an alerting program that you can sign up for to receive alerts if an emergency situation were to arise in your county. If you work in one county, but you live in another, you can sign up for both using this website.

Website
CALALERTS.ORG

Directions
1. Visit CALALERTS.ORG and click SIGN UP in the top right corner.
2. Click the name of your county. You can sign up for your county’s alert system by following the directions.

About
You can find preparedness messaging and emergency updates by following the social media sites below.

Facebook
FACEBOOK.COM/ELDORADOSHERIFF
FACEBOOK.COM/PG/CALFIREAEU
FACEBOOK.COM/CHPPLACERVILLE
FACEBOOK.COM/EDCPREPAREDNESS
FACEBOOK.COM/EDCHHSA

Twitter
@ELDORADOSHERIFF
@CALFIREAEU
@CHPPLACERVILLE
@EDCPREPAREDNESS
@COUNTYELDORADO
CALIFORNIA EARTHQUAKE EARLY WARNING

About

The California Earthquake Early Warning System delivers warnings to Drop, Cover and Hold On via cell phones before the strongest shaking arrives. There are two ways to receive the alerts:

- **WEA Alerts:** ShakeAlert messages can be sent to your cell phone or other WEA enabled devices, alerts that an earthquake is happening in your area. There is no need to subscribe.

- **Free MyShake App:** You can download the free MyShake App which will send earthquake alerts to your cell phone or WEA enabled device when you do not have cell service but do have Wi-Fi.

Website

**EARTHAKE.CA.GOV**

Directions

1. Check your phone to make sure the alerts are activated.

2. Visit the Apple App Store or Google Play to download the application available in both English and Spanish.

3. Go to the System Settings in your cell phone or WEA enabled device, and make sure that location services are turned on.
WILDFIRE ALERTS & RESOURCES

CAL FIRE TEXT ALERTS
About
You can sign up using your phone number and zip code to receive text alerts about wildfires near you. Sign up using the website.

Website
PLAN.READYFORWILDFIRE.ORG

CAL FIRE EMAIL NEWS
About
You can receive real-time, county-specific updates on wildfires in your area via email. Sign up using the website.

Website
TINYURL.COM/CALFIREMEDIA

CAL FIRE WILDFIRE INCIDENTS
About
You can receive accurate updates about wildfires near you by entering in your zip code. Go to this website to view all active wildfires near you.

Website
INCIDENTS.READYFORWILDFIRE.ORG

STATE OF CALIFORNIA WILDFIRE RESOURCES
About
You can find a list of wildfire resources on a variety of issues, such as sheltering, transportation impacts and power shut-offs.

Website
RESPONSE.CA.GOV
READY FOR WILDFIRE WEB-BASED APP

About
If you take a short survey to identify your living situation, the web-based app will send you free and personalized steps you can take to prepare for wildfires in your area. You can access the web-based app and survey through a computer, tablet or mobile phone by going to the website.

Website
Available in English and Spanish: PLAN.READYFORWILDFIRE.ORG

Directions
READY FOR WILDFIRE is not available in Google Play or the iOS App Store. You can save the web-based app directly to your mobile phone home screen for quick access.

1. From your mobile phone, visit PLAN.READYFORWILDFIRE.ORG.

2. For Android users, you will see an “Add to Home Screen” pop-up message to save the web app to your device home screen.

3. For iPhone users, you can click the share option and scroll and tap the “Add to Home Screen” button.
POWER SHUTOFF RESOURCES

PUBLIC SAFETY POWER SHUTOFF ALERTS (PSPS)

About
During extreme weather or wildfire conditions, your local energy company may need to shut off the power. You can sign up to receive notifications in advance.

Website
You can register online for PSPS alerts from SoCal Edison, SDGE or PG&E. You will also find on this website fact sheets and checklists on how you can prepare for a PSPS.

PREPAREFORPOWERDOWN.COM

Phone
You can register by phone for PSPS alerts.

PG&E, Serving El Dorado County
1-877-9000-PGE or text ENROLL to 97633

Liberty Utilities, Serving Parts of El Dorado County
Sign up for alerts by calling 1-800-782-2506

POWER SHUTOFF HOTLINE

About
If you are a medically vulnerable Californian, during a power shutoff, you can call this hotline to find resources within your area. Assistance is available in many languages and 711 Telecommunications Relay Services are also available for persons with a hearing or speech disability.

Phone Number
(833) 284-3473

Phone Line Hours
Daily, 9:00am-9:00pm
POWER SHUTOFF RESOURCES

MEDICAL BASELINE NOTIFICATION

About
If you are dependent on electricity for a medical device such as a breathing machine, power wheelchair, home oxygen or dialysis, you can be added to your energy company’s list of customers who have urgent electrical needs. Your energy company may send extra alerts or knock on your door to ensure your safety during Public Safety Power Shutoffs. Be sure you call your electrical company to notify them of your electricity needs.

Website
PG&E Medical Baseline Application TINYURL.COM/MEDICAL-BASELINE
Liberty Medical Baseline: TINYURL.COM/LIBERTYBASELINE
ADA Emergency Power Planning Checklist: TINYURL.COM/PSPSOUT

Request information by phone
PG&E: (800)743-5000
LIBERTY: (800) 782-2506
COVID-19 RESOURCES

EL DORADO COUNTY COVID-19 INFORMATION
About
You can get answers to questions about COVID-19, including testing sites in El Dorado County. Information is available in many languages.

Website
TINYURL.COM/ELDORADOCOVID

Register by Text
Text your zipcode to 898211 to receive El Dorado County alerts about Covid-19

CALIFORNIA CORONAVIRUS INFORMATION
About
You can get answers to questions about COVID-19 safety, testing, closures workplace safety and more. You can track your county’s daily statistics.

Website
COVID19.CA.GOV

Phone Number
(833) 544-2374

Phone Line Open
Monday-Friday, 8:00am-8:00pm
Saturday-Sunday, 8:00am-5:00pm

COVID-19 GUIDE FOR IMMIGRANT CALIFORNIANS
About
If you’re an immigrant living in California, you can learn how to protect yourself, your family, and your community from COVID-19 regardless of your immigration status. You can read the guide in English, Spanish, Chinese, Korean, Vietnamese and Filipino.

Website
TINYURL.COM/GUIDEFORALL
LISTOSCALIFORNIA.ORG
REFERENCES


