LISTOS CALIFORNIA’S SOCIAL BRIDGING PROJECT

When COVID-19 disrupted the state of California’s peer-to-peer emergency preparedness campaign for vulnerable communities, Listos California, anchored at the Governor’s Office of Emergency Services, took action. (Listos means “ready” in Spanish.)

To meet the moment, we created the Social Bridging Project, a pioneering public health and safety campaign to counter social distancing through direct phone calls to people at risk. We harnessed the California voter file, reaching deeply into even the most isolated communities, to contact Californians in their homes.

To assist our callers, a customized Disaster Directory is prepared for each California county we call. It provides:

- a brief profile of the county, its disaster risks and relevant vulnerabilities of its residents
- state and local referrals to receive alerts for general emergencies, earthquakes, wildfires and Public Safety Power Shutoffs
- additional disaster readiness resources and information on COVID-19

Listos California is happy to share its County Disaster Directories to help bridge the gap for others to find resources to prepare for emergencies. Please note that this directory is accurate as of the date on its cover. Be sure to check the status of any resource for the latest updates.

For our complete inventory of tools and tips to prepare for disasters, go to LISTOSCALIFORNIA.ORG.

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GUIDED SEARCH DIRECTORY

- Click on any icon to jump to that section.
- Click on “Disaster Directory” on any page footer to return to this page.
- Yellow highlights indicate county-specific resources.

COUNTY OVERVIEW  DISASTER RESOURCES  COUNTY RESOURCES  EMERGENCY ALERTS

EARTHQUAKE ALERTS  WILDFIRE ALERTS  POWER NOTIFICATIONS  COVID-19 RESOURCES
COUNTY OVERVIEW

SAN DIEGO COUNTY AT A GLANCE

San Diego County: Located on California’s southern border with Mexico, including 70 miles of coastline

Major cities: 18 Incorporated Cities (including San Diego, Carlsbad, Chula Vista, Escondido, El Cajon and Oceanside), 18 Indian Reservations and 17 Unincorporated Communities

San Diego County is most susceptible to wildfires, floods, coastal storms/tsunamis, earthquakes, landslides, dam failure, extreme heat and drought. Effectively managing disaster risk throughout the county is complex due to varied terrain, which spreads across 1.5 million acres and includes mountainous areas, coastal inlets and deserts. Further complicating the overall hazard picture, several active fault zones pass directly through highly urbanized areas of the county, and approximately 91% of unincorporated residents reside in very high-fire severity zones. The county has also experienced numerous major flood events with portions of central and eastern San Diego County susceptible to flash flooding.
COUNTY OVERVIEW

SAN DIEGO COUNTY BY THE NUMBERS

75,096
Number of homes in the San Diego metropolitan area at extreme or high risk of being damaged or destroyed in a wildfire²

18%
Probability that a magnitude 6.7 or larger earthquake will occur along the Rose Canyon Fault in the next 25 years³

16%
Percentage of dams within San Diego County at a heightened risk of failure during excessive precipitation or earthquake⁴

1.5B
Cost of the damage caused by Cedar Fire; the 3rd largest wildfire in California history⁵

19.7%
Number of structures damaged or destroyed by coastal storms within the last 40 years¹

14.6%
Residents with limited English proficiency, higher than the U.S. average⁶
SAN DIEGO COUNTY VULNERABILITIES

People in Poverty

Disability

Limited English Language Proficiency

Age 65 and Over
WHAT ARE EMERGENCY ALERTS?

When emergencies and disasters strike, public safety agencies use different types of alerts to send emergency information to your cell phone, landline, radio or television.

What are the main types of Emergency Alerts?

- **Wireless Emergency Alerts (WEA)** are a national service that sends a vibration, loud tone and short message through your phone if an emergency is nearby. You must have a cell phone that is WEA enabled to receive alerts. You don’t need to sign up and there is no charge to you. You can check the settings in your phone to make sure the alerts are activated.

- **The Emergency Alert System** can be used by state and local officials to deliver important emergency messages to your TV or Radio.

- **Mass Notification Systems** like reverse 9-1-1 send an alert to your landline phone if you are in an affected area. Check with your city or county to see if you need to opt into this service.

- **Outdoor Warning Sirens** warn you to get inside immediately for more information. These can only be heard outside.

- **Weather Radios** will broadcast loud alert sounds during an emergency. If the power is out and your TV is not working, these radios can still broadcast continuous weather and emergency information specific to your area, 24/7.
LISTOS CALIFORNIA

About
Listos California is the state of California’s emergency preparedness campaign. (Listos means “ready” in Spanish.) You can find 5 easy steps to prepare for any natural disaster at their website. You will also find tips and tools to help you during the COVID-19 pandemic.

Website
LISTOSCALIFORNIA.ORG

Text
Text LISTOSCA to 72345 to receive tips in English or Spanish on how to prepare for natural disasters. You will receive one tip per day, at the time of your choice, over the course of one week.

DISASTER RESOURCES FOR IMMIGRANT CALIFORNIANS

About
If you are an immigrant Californian, you can find links to disaster recovery resources and information on ensuring your health and safety. Resources are available in a variety of languages.

Website
TINYURL.COM/CALIFORNIAIG

STATE OF CALIFORNIA OFFICE OF EMERGENCY SERVICES

About
You can find the latest emergency news for any disaster, and tips on readiness for individuals, families, businesses, schools and more.

Website
CALOES.CA.GOV
GENERAL EMERGENCY ALERTS

AlertSanDiego

About
You can sign up for the emergency mass notification system used by fire, law enforcement and emergency response personnel to notify homes and businesses in San Diego County that are impacted by—or at risk of being impacted by—an emergency or disaster. AlertSanDiego can provide you with evacuation information and other protective actions you can take to stay safe in an emergency. You can register your cell phone, email address or Voice over Internet Phone (VoIP) to receive emergency notifications from the County. Listed and unlisted landline phone numbers are already in the system and do not need to be registered.

Website
English: TINYURL.COM/READYSANDIEGO
Spanish: TINYURL.COM/ALERTASD

Directions
Visit TINYURL.COM/READYSANDIEGO and sign up to receive alerts via cell phone, email, VoIP or TTY/TDD device.

Email
For questions, contact ALERTSD@SDCOUNTY.GOV.

SAN DIEGO COUNTY EMERGENCY SITE

About
During a disaster, you can find disaster information from the County of San Diego all in one place. Information is provided in English and Spanish. Disaster updates are provided in English, Spanish and American Sign Language.

Website
SDCOUNTYEMERGENCY.COM
GENERAL EMERGENCY ALERTS

ACCESSIBLE AlertSanDiego

About
If you are deaf, blind, hard of hearing and deaf/blind, AlertSanDiego for American Sign Language (ASL) can provide you with emergency notifications before, during and after a disaster. Emergency notifications are available to internet and video-capable devices, such as computers, cell phones, smart phones, tablet computers and wireless Braille readers. These alerts are offered in American Sign Language (ASL) video with English voice and text.

Website
English: TINYURL.COM/READYSANDIEGO
Spanish: TINYURL.COM/ALERTASD

Email
For questions, contact ALERTSD@SDCOUNTY.CA.GOV.

Directions
Visit TINYURL.COM/READYSANDIEGO and select the accessible option during registration to receive alert notifications in American Sign Language (ASL).

LOCAL RADIO STATION FOR EMERGENCY ALERTS

About
You can tune into your local radio station to receive emergency information.

Radio Station
SAN DIEGO COUNTY RADIO STATION KOGO 600 AM
SAN DIEGO COUNTY RADIO STATION KLSD 1360 AM
GENERAL EMERGENCY ALERTS

CALIFORNIA EMERGENCY ALERTS

About
Each County in California has an alerting program that you can sign up for to receive alerts if an emergency situation were to arise in your county. If you work in one county, but you live in another, you can sign up for both using this website.

Website
CALALERTS.ORG

Directions
1. Visit CALALERTS.ORG and click SIGN UP in the top right corner
2. Click the name of your county. You can sign up for your county’s alert system by following the directions.

SD EMERGENCY APP

About
You can find regional disaster updates, emergency maps, shelter locations, local hazard information, interactive preparedness checklists, recovery resources and more, through the county’s no-cost mobile application. Information is available in English and Spanish for both iOS and Android devices.

Website
TINYURL.COM/SDEMERGENCYAPP

Directions
Visit TINYURL.COM/SDEMERGENCYAPP to download the SD Emergency App on your phone. For iOS phones, click the “Available on App Store” button. Then, press the “Get” button. For Android phones, click the “Android App on Google Play” button. Then, press “Install.”
EARTHQUAKE EMERGENCY ALERTS

CALIFORNIA EARTHQUAKE EARLY WARNING

About

The California Earthquake Early Warning System delivers warnings to Drop, Cover and Hold On via cell phones before the strongest shaking arrives. There are two ways to receive the alerts:

**WEA Alerts:** ShakeAlert messages can be sent to your cell phone or other WEA enabled devices, alerts that an earthquake is happening in your area. There is no need to subscribe.

**Free MyShake App:** You can download the free MyShake App which will send earthquake alerts to your cell phone or WEA enabled device when you do not have cell service but do have Wi-Fi.

Website

[Earthquake.ca.gov](http://earthquake.ca.gov)

Directions

1. Check your phone to make sure the alerts are activated.
2. Visit the Apple App Store or Google Play to download the application available in both English and Spanish.
3. Go to the System Settings in your cell phone or WEA enabled device, and make sure that location services are turned on.
WILDFIRE ALERTS & RESOURCES

CAL FIRE TEXT ALERTS
About
You can sign up using your phone number and zip code to receive text alerts about wildfires near you. Sign up using the website.

Website
PLAN.READYFORWILDFIRE.ORG

CAL FIRE EMAIL NEWS
About
You can receive real-time, county-specific updates on wildfires in your area via email. Sign up using the website.

Website
TINYURL.COM/CALFIREMEDIA

CAL FIRE WILDFIRE INCIDENTS
About
You can receive accurate updates about wildfires near you by entering in your zip code. Go to this website to view all active wildfires near you.

Website
INCIDENTS.READYFORWILDFIRE.ORG

STATE OF CALIFORNIA WILDFIRE RESOURCES
About
You can find a list of wildfire resources on a variety of issues, such as sheltering, transportation impacts and power shut-offs.

Website
RESPONSE.CA.GOV
READY FOR WILDFIRE WEB-BASED APP

About
If you take a short survey to identify your living situation, the web-based app will send you free and personalized steps you can take to prepare for wildfires in your area. You can access the web-based app and survey through a computer, tablet or mobile phone by going to the website.

Website
Available in English and Spanish: PLAN.READYFORWILDFIRE.ORG

Directions
READY FOR WILDFIRE is not available in Google Play or the iOS App Store. You can save the web-based app directly to your mobile phone home screen for quick access.

1. From your mobile phone, visit PLAN.READYFORWILDFIRE.ORG.
2. For Android users, you will see an “Add to Home Screen” pop-up message to save the web app to your device home screen.
3. For iPhone users, you can click the share option and scroll and tap the “Add to Home Screen” button.
POWER SHUTOFF RESOURCES

PUBLIC SAFETY POWER SHUTOFF ALERTS (PSPS)

About
During extreme weather or wildfire conditions, your local energy company may need to shut off the power. You can sign up to receive notifications in advance.

Website
You can register online for PSPS alerts from SoCal Edison, SDGE or PG&E. You will also find on this website fact sheets and checklists on how you can prepare for a PSPS.

PREPAREFORPOWERDOWN.COM
TINYURL.COM/SDGEPSPS

Phone
You can register by phone for PSPS alerts.

SDGE Serving San Diego County
Call 1-800-411-7343 or 2-1-1 for assistance.

POWER SHUTOFF HOTLINE

About
If you are a medically vulnerable Californian, during a power shutoff, you can call this hotline to find resources within your area. Assistance is available in many languages and 711 Telecommunications Relay Services are also available for persons with a hearing or speech disability.

Phone Number
(833) 284-3473

Phone Line Hours
Daily, 9:00am-9:00pm
POWER SHUTOFF RESOURCES

MEDICAL BASELINE NOTIFICATION

About
If you are dependent on electricity for a medical device such as a breathing machine, power wheelchair, home oxygen or dialysis, you can be added to your energy company’s list of customers who have urgent electrical needs. Your energy company may send extra alerts or knock on your door to ensure your safety during Public Safety Power Shutoffs. Be sure you call your electrical company to notify them of your electricity needs.

Website
PG&E Medical Baseline Application TINYURL.COM/MEDICAL-BASELINE
ADA Emergency Power Planning Checklist TINYURL.COM/PSPSOUT

TEMPERATURE SENSITIVE PROGRAM FROM SDG&E

If you have a health condition that places you at increased risk from exposure to extreme temperatures, you can sign up to be notified in advance of a rotating power outage. If you participate in SDGE’s medical baseline program, you have already been enrolled to receive advanced notifications.

Application
TINYURL.COM/SDTEMPSENSITIVE

Phone Number
1-(800) 411-7343
COVID-19 RESOURCES

COVID-19 TEXT ALERT UPDATES
About
You can get text alert updates about COVID-19 in San Diego County.

Phone Number
Text COSD COVID19 to 468-311

SAN DIEGO COUNTY COVID-19 INFORMATION
About
You can get answers to questions about COVID-19, including testing sites in San Diego County. Information is available in many languages.

Website
CORONAVIRUS-SD.COM

CALIFORNIA CORONAVIRUS INFORMATION
About
You can get answers to questions about COVID-19 safety, testing, closures workplace safety and more. You can track your county’s daily statistics.

Website
COVID19.CA.GOV

Phone Number
(833) 544-2374

Phone Line Open
Monday-Friday, 8:00am-8:00pm
Saturday-Sunday, 8:00am-5:00pm
COVID-19 RESOURCES

COVID-19 GUIDE FOR IMMIGRANT CALIFORNIANS

About
If you’re an immigrant living in California, you can learn how to protect yourself, your family, and your community from COVID-19 regardless of your immigration status. You can read the guide in English, Spanish, Chinese, Korean, Vietnamese and Filipino.

Website
TINYURL.COM/GUIDEFORALL
REFERENCES


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